



**HAMPSHIRE  
FIRE AND  
RESCUE  
AUTHORITY**

Purpose: Noted

Date 04 October 2017

Title SERVICE PLAN PROGRESS REPORT

Report of Chief Officer

### EXECUTIVE SUMMARY

1. This report provides an update on the delivery of the Authorities Service Plan priorities from April 2015 to date.

### BACKGROUND

2. Appendix A provides Members with a summary update on the good progress made against the actions that were identified to deliver the priorities within the Hampshire Fire and Rescue Service Plan (2015-2020).
3. This Service Plan sets out our goals and objectives. It describes how we intend to make ourselves stronger through our own people, assets and innovation. Through strengthening ourselves, we can in turn make Hampshire an even safer place by providing the outstanding services that our communities deserve.
4. The Service Plan is made up of 9 Priorities. These are as follows:
  - Building resilience
  - Creating safer communities
  - Responding to incidents
  - Assets & money
  - Communications & engagement
  - Knowledge
  - People & leadership
  - Technology
  - Working with partners

### SUPPORTING OUR SERVICE PLAN AND PRIORITIES

5. Monitoring and reviewing the key deliverables will help to ensure that we continuously improve and deliver our priorities and aims as detailed within the Authority's Service Plan.

## RESOURCE IMPLICATIONS

6. There are no additional resource implications resulting from the contents of this report.

## LEGAL IMPLICATIONS

7. There are no legal implications as a consequence of the contents of this report.

## PEOPLE IMPACT ASSESSMENT

8. The proposals in this report are be considered compatible with the provisions of equality and human rights legislation.

## RISK ANALYSIS

9. Failure to deliver against our Service Plan may lead to poor outcomes for our communities.

## RECOMMENDATION

10. That the Authority notes the progress made in delivering the Service Plan to date.

## APPENDICES ATTACHED

11. Appendix A – Service Plan Performance Update

## BACKGROUND PAPERS

12. Hampshire Fire and Rescue Service Plan 2015-2020

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