

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Hampshire Health and Wellbeing Board
Date:	19 March 2020
Title:	Report from the Hampshire Districts Forum: Hampshire Healthy Homes Workshop and next steps
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Purpose of this Report

1. The purpose of this report is to summarise the findings from the multi-agency Hampshire Healthy Homes Workshop and to set out key actions that have been identified for further development. The Health and Wellbeing Board is asked to support the recommendations below.

Recommendations

2. That the Hampshire Health and Wellbeing Board:

receive a report on the Disabled Facilities Grant (DFG)¹ processes to establish whether arrangements are consistent and that there is an equitable approach across the county;

support further exploration of measures to increase the use and reuse of adapted properties to support people with disabilities or older people with developing needs to live more independently within their community;

support development of a framework for working more collaboratively. This framework will set out how organisations can contribute to shared induction

¹Disabled Facilities Grants (DFGs) are means tested grants to support eligible individuals to make adaptations to their homes which will enable them to live more independently for longer. The funding is part of the Better Care Fund money received by the County Council, which is then distributed to all district and borough councils who administer the DFG process.

and training programmes to strengthen links and partnerships between organisations;

encourage their respective organisations to actively use and contribute to the Kahootz site² to share best practice, learning opportunities (multiagency training programmes) and areas for development; and

ensure guidance around safeguarding in relation to hoarding is applied within their respective organisations.

Executive Summary

3. This report seeks to update the Health and Wellbeing Board on the findings of the Healthy Homes Workshop as part of the development of the Healthy Homes Needs Assessment.
 - 3.1. Having a safe, settled home is a fundamental social determinant of our health and wellbeing, whether we own our home or live in social rented or private rented accommodation.
 - 3.2. The Health and Wellbeing Board business plan includes an action to develop a health needs assessment of homes in Hampshire. This needs assessment has been completed and is scheduled to be presented to the Public Health Senior Management Team for approval in March. The draft recommendations are set out in Appendix A.
 - 3.3. As part of the development of the needs assessment and recommendations, the Hampshire Districts Health and Wellbeing Forum, in conjunction with Hampshire Public Health, organised a Healthy Homes Workshop with a wide range of stakeholders across housing, health and care.
 - 3.4. Stakeholders were supplied with copies of the draft recommendations from the needs assessment and then tasked to identify priorities and key actions, including identifying opportunities for collaborative working. Through round table discussions, the following questions were discussed:
 - What is already happening?
 - What are the opportunities/ actions required? (SMART objectives)
 - Who should take this action? Is there a need/ potential for joint working?
 - What are the potential barriers?
 - How can success be measured?

Emerging priorities and actions

² <https://future.nhs.uk/>

4. The emerging priorities and actions identified by the healthy homes needs assessment and by stakeholders at the workshop are set out below. These are the areas that were highlighted as a priority out of the range of suggestions offered at the workshop. The recommendations listed above are the first steps in implementing these actions.
- a) Building the right homes -
- There are examples of good practice across the county, as well as variation in local planning policies.
 - Building a robust evidence base is key to justifying local planning policies. The Hampshire Spatial Planning Needs Assessment can support this³.
 - Consideration should be given to the whole place and how we develop strong, health promoting communities across the life course.
 - Spatial planning and healthy communities will be explored further at the second multi-agency workshop focusing on the built and natural environment.
- b) Training and development
- Explore the potential for joint induction programmes with the aim of strengthening relationships and fostering a shared understanding across housing, health and care.
 - Explore what training is available to housing, health and care professionals around prevention and addressing the social determinants of health (e.g. Duty to Refer, hoarding, Making Every Contact Count, suicide prevention, Connect 5), and identify opportunities for greater collaboration and coordination of training offers.
 - Strengthen interfaces between services by developing ways to understand and communicate what each organisation does such as through roadshows and two-minute videos. For example, to improve awareness of homelessness prevention services and the Duty to Refer.
 - Collaboration could be strengthened through use of the Kahootz online site created by the Keep Well Collaborative.
- c) Adaptations including Disabled Facilities Grants
- Ongoing work is needed to increase awareness of Disabled Facilities Grants.
 - Support a piece of work to understand the need for DFGs across the County

³ <https://documents.hants.gov.uk/SpatialPlanningJointNeedsAssessment.pdf>

- Enhance the consistency in what is provided by DFG services across the County.
- Make best use of underspent DFG funding.
- Understand more about how adapted socially rented homes are currently recorded and allocated/reallocated
- Explore opportunities to make best use of adapted properties which become available for re-letting.

d) Hoarding

- Raise awareness of hoarding as a recognised form of self-neglect.
- Encourage organisations to update their safeguarding policies and processes to reflect this.
- Raise awareness of the hoarding forum and multi-agency guidance.

4.1. There is considerable alignment between these identified actions and both the Health and Wellbeing Board business plan and what has been discussed within the Hampshire and Isle of Wight Sustainability and Transformation Partnership. Therefore, it is important that these actions are developed in partnership to avoid duplication or contradiction.

4.2. These actions will support the Health and Wellbeing Board to meet the outcomes of the strategy and Better Care Fund policy. These outcomes include:

- a greater understanding of organisations' roles and responsibilities to enable more opportunities for working together and sharing best practice
- a highly skilled workforce to enable holistic support to be provided to individuals, including those who are most at risk of homelessness
- more individuals to remain in their own homes for longer
- value for money in providing adaptations
- more individuals with physical disabilities able to live in the community, rather than specialised housing
- a reduction in delayed Transfers of Care
- a reduction in hospital admissions
- a reduction in homelessness, with those who are at risk of homelessness receiving a more timely response.

Next steps

5. The implementation of the recommendations will primarily be driven through the Hampshire Districts Health and Wellbeing Forum and linking with relevant stakeholders. A multi-agency working group will be established to support

collaborative working and develop these actions further to identify a robust plan. This will include identifying who will be responsible for the implementation and how success will be measured.

- 5.1. The Healthy Homes workshop was hosted by the Hampshire Districts Health and Wellbeing Forum in collaboration with Hampshire Public Health. In the coming year, the Districts Forum will host a series of collaborative workshops focusing on the Healthier Communities priority areas set out in the Health and Wellbeing Board business plan.
- 5.2. Delivery of these workshops and coordination of emerging actions will be supported by an increase in resourcing of the Districts Forum in 2020-21, made possible by a partnership between Hart District Council, Hampshire County Council and the Clinical Commissioning Groups. The Forum will benefit from the input of a CCG colleague over a period of one year, to help drive forward the Healthier Communities agenda and the change needed to maximise collaboration.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

EQUALITIES IMPACT ASSESSMENT:

6. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

7. Equalities Impact Assessment:

An equalities impact assessment has not been undertaken for this report as the purpose is to update the Board on progress made on completing actions as outlined in the Health and Wellbeing Board business plan. Should services need amending/ updating as a result of the actions proposed, an assessment may be required and completed as appropriate.

Appendix A: Health Homes Needs Assessment Draft Recommendations

This needs assessment covered a broad range of topics that contribute to a healthy home. There were key themes that were common throughout the needs assessment and these have been summarised into recommendations. These recommendations will be used to inform partnership action to improve health through the home environment. These recommendations are to inform the work of all organisations including, but not limited to, those that provide health, social care, housing and voluntary or community services.

1. Building the Right Homes: There should be an emphasis on building the right type of homes to suit a range of needs including:

- a) Making Part M4(2) and Part M4(3) a requirement of some, if not all, new builds.
- b) Building homes to meet the 16 lifetime home criterion
- c) Using the Nationally Described Space Standards to ensure children and families have space to play, grow and learn, whilst having good access to green space.
- d) Building a mix of different homes in new developments with indistinguishable tenure types and include affordable homes.

2. Raise awareness of support available: Those in existing homes and those in private rented accommodation should be supported to ensure their homes are as healthy as possible. This can include awareness raising of the different programmes that are available to them, including but not limited to:

- a. Removal of Section 21 evictions
- b. Housing Health and Safety Rating System
- c. Minimum Energy Efficiency Standards
- d. Hitting the Cold Spots
- e. Home adaptations, including Disabled Facilities Grants, Home Hazards assessment, Technology Enabled Care
- f. Benefits schemes, including support to access them.

3. Workforce Development: The workforce should promote access to the support available in individual's community which contributes to a healthy home. This may require training, which could be held jointly across organisations to enable teams to familiarise themselves with their partners and what their role includes. This can include Making Every Contact Count, how to use Connect to Support Hampshire, Mental Health First Aid, Suicide Prevention training or Homelessness Prevention/ Duty to Refer.

4. Working together: Creating healthy homes requires multiple organisations to work together to ensure the individual gets holistic support. This could include actions such as better communication, through to co-location of services or working as multidisciplinary teams to support some of the most vulnerable individuals. This includes those with mental health conditions, substance misuse, hoarding, or those facing discharge from an institution (hospital, secure unit, prison).

5. Reduce Health Inequalities: Intelligence across the health and care system can be used to support the reduction of health inequalities. This can include:

- a. Targeting safe and well visits to those most at risk of fire fatality.
- b. Exploring the prevalence of childhood accidents within the home.
- c. Ensuring affordable homes are designed into neighbourhoods to ensure they are given equal access to healthier environments e.g. green space.
- d. Using an adapted housing register to enable those with disabilities to have better access to homes that suit their needs.