HAMPSHIRE COUNTY COUNCIL

Decision Report

Decision Maker:	Executive Lead Member for Children's Services and Young People
Date:	18 March 2020
Title:	Proposed changes to the Home to School Transport Policy (2021)
Report From:	Director of Children's Services

Contact name: Martin Goff (Head of Information, Transport and Admissions)

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Purpose of this Report

1. Taking into account relevant information and the feedback gathered through a public consultation, changes to the Home to School Transport (HtST) are recommended. These changes would introduce small elements into the HtST policy that already apply as they are part of published information. Also, the proposed changes would bring the policy into line with our statutory responsibilities.

Recommendations

- 2. Recommendation 1: To approve the attached Home to School Transport Policy (Appendix 1), effective from September 2021, incorporating the following changes following consultation:
 - **Change 1:** Update the Home to School policy document so that the measure of distance refers to the 'nearest available entrance from the child's home to the school grounds', as is already used in distance calculations.
 - **Change 2**: Update the Home to School Transport policy to include the reference to 'road routes', passable for a suitable motorised vehicle, when determining whether a noncatchment school qualifies as a nearer school.
 - **Change 3**: To amend the Home to School Transport policy to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a school closer to their home, becomes available
 - **Change 4:** To amend the Home to School Transport Policy so that a senior officer outside of the School Transport Team and holding a comprehensive

understanding of the transport policy and legislative framework would make decisions on appeals against offers of transport when the arrangement is being challenged by parents, There would be no changes to the appeals process about the refusal of transport

Executive Summary

- 3. This purpose of this report is to inform the Executive Lead Member for Children's Services and Young People on the outcome of the public consultation, alongside other relevant information, and to seek approval for changes to be made to Hampshire County Council's Home to School Transport.
- 4. The Council ran a consultation that collected responses on both the Home to School Transport Policy and the Post 16 Transport Policy statement. After considering the consultation responses the authority has decided to carry out further stakeholder engagement to enable expert views to be collected to inform determining the 2020 Post 16 Policy Statement. The decision on this policy will be taken at the Executive Lead Member for Children's Services and Young People Decision Day on Thursday, 14th May, 2020.
- 5. The changes proposed for the HtST policy do not predicate any financial savings. They are needed to ensure that the policy is consistent with published information and is a 'one-stop' information source for parents.
- **6.** Current expenditure on the Home to School Transport service is about £32 million, almost all that is spent on providing the statutory service. The department's transformation to 2021 programme has an approved target of £3m of savings from the budget.
- 7. If agreed, the changes would be incorporated into the Home to School Transport Policy from September 2021. Children and young people currently eligible for Home to School Transport would be unaffected by the proposed changes unless their circumstances change.

Contextual information

- **8.** It is the responsibility of a local authority to provide free home to school transport for children of compulsory school age in certain circumstances prescribed in legislation.
- **9.** Hampshire County Council currently arranges Home to School Transport daily for about 13,000 students. Of these, 10,000 attend mainstream school places and 3,000 attend places that meet their Special Educational Needs and/or disabilities. Most pupils are provided with transport under statutory entitlements.

- 10. In Hampshire, transport is largely provided for children attending their catchment school where the distance from home is further than the statutory walking distance or where the nature of the route to school makes walking to and from school unsafe. Additionally, specialist transport is provided for Hampshire pupils with Special Educational Needs and/or disabilities. In both circumstances transport is arranged where children meet the County Council's eligibility criteria: www.hants.gov.uk/educationandlearning/schooltransport.
- 11. Since 2010, a number of initiatives have been followed to manage costs and the service as efficiently as possible including a change to policy that restricted the provision for children living within a shared catchment area which first took effect in September 2012. Further changes to HtST policy occurred in 2018 and 2019, as stated previously the changes to policy proposed in this paper are designed more to bring the policy into line with published information.
- **12.** Other projects endeavouring to reduce costs include: the use of school minibuses for Home to School Transport, major procurement exercises looking at sole provider tendering and route bundling and longer terms of contract, and restructuring the service and its use of technology.
- **13.** The HtST policy recommended for approval ensures that Hampshire County Council would continue to meet its statutory requirements.

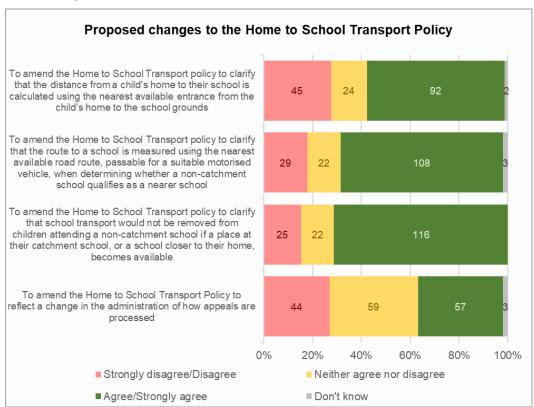
Finance

- 14. The County Council has in recent years spent approximately £32m per year on Home to School Transport and Post-16 transport services combined. Hampshire's rural geography requires particularly high spend (both in absolute terms but especially when considered relative to urban local authorities) on providing free transport for mainstream secondary phase pupils living more than 3 miles from the nearest school. Supporting compulsory school-age children with special educational needs who require free transport to access their nearest suitable provision is another area of very high costs.
- **15.** No savings are realised from this change.

Current Position, proposed changes and consultation responses

- **18.** This report summarises key findings from the public consultation which took place from 13 January 2020 23 February 2020. The findings that relate to the Post 16 Transport Policy Statement will be utilised in May's decision making although a full analysis of all the responses to the consultation has been provided in Appendix 2.
- **19.** A summary of the key consultation questions and responses is provided here. For the home to school transport policy the following questions were asked and

responses received. There was majority agreement with three of the four proposals, with one proposal (to amend the Home to School Transport Policy to reflect a change in the administration of how appeals are processed) receiving a mixed response overall.



20. As is evident in the Equalities Impact Assessment there is a potential impact for the characteristics of age, disability and rurality in the event that some or all of the changes to policy are approved. With respect to age and disability when a child is refused transport under policy there is an opportunity for this decision to be appealed and to consider the circumstances of any case to decide if it merits support as an exception to policy. There is also potential impact for rurality although it is important to note that distances for home to school travel are usually longer for families in rural areas and so statutory entitlement, which the recommendations do not have any impact on, through the distance criteria is more likely.

Summary of findings and recommendations

- **21.** Hampshire County Council has considered the views expressed through the public consultation. The changes in the HtST Policy are minor and bring the policy into line with published information and practice.
- **22.** The decision has to be a carefully balanced consideration of all the factors including the responses to the consultation, the viability of the service and the importance of the Council operating within its budget. The Council continues to

provide all the statutory transport services and will not, as a result of the proposed changes remove transport from existing eligible children unless their circumstances change. In this large mixed rural and urban authority there is a very significant cost implication in providing the statutory service, increasing pupil numbers (both mainstream and those requiring specialist provision) will only increase demand for the statutory service.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic	no
growth and prosperity:	
People in Hampshire live safe, healthy and independent	yes
lives:	
People in Hampshire enjoy a rich and diverse	no
environment:	
People in Hampshire enjoy being part of strong,	yes
inclusive communities:	

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>	
None		

EQUALITIES IMPACT ASSESSMENTS:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it.
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionally low.

2. Equalities Impact Assessment:

See below:

Equality Impact Assessment

Name of project or proposal (required): Proposed changes to the Home to School Transport Policy (2021)

Is this project a Transformation project? (required): Neither

Name of accountable officer (required): Martin Goff

Email (required): martin.goff@hants.gov.uk

Department (required): Children's Services

Date of assessment (required): 05/03/2020

Is this a detailed or overview EIA? (required): Overview

Describe the current service or policy. This question has a limit of 700 characters; approximately 100 words (required): The Home to School Transport service provides transport for about 13,000 users each day and costs £32m p.a. The policy helps the authority meet its statutory duty and allows parents and users to understand how compulsory school age children may be eligible for a local authority funded transport transport service.

Geographical impact (required): All Hampshire

Describe the proposed change. This question has a limit of 700 characters; approximately 100 words (required): To amend the Home to School Transport policy to clarify that the distance from a child's home to their school is calculated using the nearest available entrance to the school grounds; to clarify that the route to a school is measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a non-catchment school qualifies as a nearer school (if all of the routes to a school are beyond statutory walking distances); to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a closer school, becomes available and reflect a change in the appeals process.

Who does this impact assessment cover? (required): Service users

Has engagement or consultation been carried out? (required): Yes

Describe the consultation or engagement you have performed or are intending to perform. This question has a limit of 700 characters; approximately 100 words (required): The County Council carried out an open consultation designed to give all Hampshire residents and wider stakeholders the opportunity to have their say about proposed changes to the Home to School Transport Policy and Post-16 Transport Policy. The general public living outside Hampshire were also able to respond. In total there were 165 responses to the consultation, this included paper and online responses. The consultation/ questionnaire ran between 13 January 2020 and 23 February 2020. There was majority agreement with three of the four proposals, with one proposal receiving a mixed response. All proposed changes have been recommended for inclusion in the amended policy.

Age (required): Neutral

Disability (required): Neutral

Sexual orientation (required): Neutral

Race (required): Neutral

Religion or belief (required): Neutral

Gender reassignment (required): Neutral

Gender (required): Neutral

Marriage or civil partnership (required): Neutral

Pregnancy and maternity (required): Neutral

Poverty (required): Neutral

Rurality (required): Neutral

Neutrality statement (required): The changes are largely technical and introduce into

policy existing practice.

Appendix 1

HAMPSHIRE COUNTY COUNCIL

HOME TO SCHOOL TRANSPORT ENTITLEMENT POLICY

EFFECTIVE FROM SEPTEMBER 2021

CONTENTS

Section	Description	Page No.
1	BACKGROUND AND SCOPE OF THE POLICY	
2	LEGAL RESPONSIBILITIES FOR TRANSPORTING CHILDREN TO/FROM SCHOOL	
3	DEFINITION OF 'ELIGIBLE CHILDREN'	
4	FACTORS TO CONSIDER FOR 'ELIGIBLE CHILDREN'	
	- Compulsory school age	
	- Statutory walking distances	
	- Unsafe routes	
	 Special educational needs (SEN), a disability or mobility problems 	
	- Accompaniment	
	 Extended rights eligibility (children entitled to free school meals or 	
	whose parents receive the maximum level of Working Families Tax Credit)	
	- Definition of Home Address	
	- Qualifying schools	
	- School choice	
	- Permanent exclusion	
	- Suitability of arrangements	
5	DISCRETIONARY TRANSPORT ARRANGEMENTS AND EXCEPTIONS - CHARGEABLE	
	- Concessionary travel (privilege place scheme)	
	- Voluntary driver schemes	
	- Part-time attendance	
	- Primary Age Siblings	
	- Journey times of more than 75 minutes	
	- Religion or belief	
6	CIRCUMSTANCES WHERE TRANSPORT WILL <u>NOT</u> BE PROVIDED	
7	OTHER ISSUES	
	- Withdrawal of assistance	
	- Delays	
	- Errors	
	- Complaints	
	- Contacts	
	APPENDIX 1	
	Schedule of Charges for Exceptional Arrangements	
	APPENDIX 2	
	Home to School Transport - Review/Appeals Process	

1. BACKGROUND AND SCOPE OF THE POLICY

- 1.1. The policy sets out the legal responsibilities that Hampshire County Council (HCC) has in order to provide assistance with transport to school or other education setting for children living in the HCC local authority administrative area. It also supports HCC's sustainable school travel strategy¹.
- 1.2. This policy reflects the requirements of the Education Act 1996 and the Education and Inspections Act 2006. It also complies with the Department for Education's statutory guidance issued in July 2014².
- 1.3. The changes to the previous policy (September 2014 (Updated)), effective from September 2018, are:
 - Withdrawal of free transport for nursery children with SEN attending nursery placements; and
 - Implementation of charges where transport is provided as an exception to the policy.

Further changes that are effective from September 2019 are:

- Removal of free transport for Reception age children until they are of compulsory school age (term after fifth birthday); and
- Removal of free transport where this applies to the increased walking distance from two to three miles with effect from a child's eighth birthday.
- 1.4. Charges for transport arrangements are set out in Appendix 1.
- 1.5. The process for appeals is set out in Appendix 2.
- 1.6. Arrangements for post-16 age (sixth form) student transport are set out in a separate annual transport policy statement that is published by 31 May each year.

2. LEGAL RESPONSIBILITIES FOR TRANSPORTING CHILDREN TO/FROM SCHOOL

2.1. Most parents/carers take their children to and from school. Where their child has a school place parents have a legal duty and a responsibility to make the necessary arrangements to ensure that their child of compulsory school age attends school regularly.

¹ http://www3.hants.gov.uk/school-travel-strategy

² Home to school travel and transport guidance

2.2. Hampshire County Council (HCC) has a statutory duty to make arrangements to provide **free** home to school transport for **'eligible children'** (defined in para 3.1) only.

3. DEFINITION OF 'ELIGIBLE CHILDREN'.

- 3.1. Eligible children are defined³ as <u>children of compulsory school age (defined</u> in para 4.3):
 - who attend their nearest or catchment school which is beyond the statutory walking distance.
 - who, because of their special educational needs, disability or mobility problems cannot reasonably be expected to walk to their school.
 - whose route to the nearest suitable school is unsafe.
 - children entitled to free school meals or whose parents receive the maximum level of Working Families Tax Credit (subject to a distance requirement).
- 3.2. All eligible children are entitled to free transport to/from school at the beginning and end of the normal school day.

4. 'ELIGIBLE CHILDREN' - EXPLANATION OF RELEVANT FACTORS.

- 4.1. As a general rule, HCC will only make provision for **free** transport for the children referenced set out above.
- 4.2. The following paragraphs explain the eligibility for free transport **for eligible children only** in more detail.

Compulsory school age

4.3. Children are of compulsory school age from the beginning of the term following their fifth birthday (or from their fifth birthday if it falls on 31 August, 31 December or 31 March) until the last Friday in June of the academic year in which they reach 16 years of age.

(N.B. Transport will continue to be provided (throughout academic year 2019/20) for children in Year R who aren't yet of compulsory school age but, with effect from September 2019, transport will only be provided for children in year R who are of compulsory school age.)

Statutory walking distances⁴

4.4. For pupils of compulsory school age, transport is provided if their nearest suitable or catchment school, measured from the child's home to the nearest available entrance to the school grounds', is:

³ Schedule 35b of the Education Act 1996

⁴ Statutory walking distance defined in Section 444(5) of the Education Act 1996

- Beyond two miles (if below the age of eight); or
- Beyond three miles (if aged between eight and 16).
- 4.5. An eight-year old living between two and three miles from their school ceases to be an eligible child on their 8th birthday. Transport will continue to be provided for such children to the end of the 2019/20 academic year but with effect from September 2019 transport will be withdrawn on their 8th birthday.
- 4.6. These are the statutory walking distances prescribed by legislation. However, different walking distances apply in respect of children who are entitled to free school meals or whose parents receive the maximum level of working tax credit (see paragraph 4.8).
- 4.7. When determining whether a non-catchment school qualifies as a nearer school distances greater than the statutory walking distances will be measured on 'road routes', passable for a suitable motorised vehicle.

Extended rights eligibility

4.7 Children entitled to free school meals or whose parents receive the maximum level of Working Families Tax Credit

The following distance criteria will apply:

- The nearest suitable school is beyond two miles, by the nearest walking route (for children over the age of eight and under 11); or
- The school is between two miles (nearest walking route) and six miles (by road) (if aged 11 to 16 and there are not three or more suitable nearer schools); or
- The school is between two miles (nearest walking route) and 15 miles (by road) and is the nearest school preferred on the grounds of religion or belief (aged 11 to 16).

Unsafe routes

- 4.8. Transport arrangements will be made for children of compulsory school age who cannot reasonably be expected to walk to the nearest suitable school because the nature of the route is deemed unsafe to walk.
- 4.9. National Road Safety Guidelines are in place for the assessment of routes. Officers apply the guidelines to determine the nature safe or otherwise of any walking routes.

Special educational needs (SEN), a disability or mobility problems

4.10. A child of compulsory school age with special educational needs, a disability or mobility problems **who cannot reasonably be expected to walk to school**, will receive free school transport, regardless of distance.

- 4.11. Eligibility is assessed on an individual basis, which includes the following:
 - The child must be attending the nearest designated catchment area school, a nearer school, or the nearest school with a place or is attending the nearest appropriate school as determined by the Special Educational Needs (SEN) service.
 - By reason of their SEN, a disability or mobility problem (including temporary medical conditions) the child cannot reasonably be expected to walk to school
 - Eligibility will be assessed on an individual basis and any evidence submitted e.g. from a medical practitioner will be taken into consideration.

Primary Age Siblings

4.12. In the case of children with SEN, a disability or mobility problems (see paragraph 4.10), transport will be provided where there is a need for primary age sibling(s) to be taken to other school(s), provided that the school(s) is/are the catchment area school(s), or a nearer school or next nearest school. Also, it would need to be shown that the timing of the school day or the direction of the other school(s) would prevent the parent or carer from accompanying the child(ren).

Accompaniment

- 4.13. In determining whether a child cannot reasonably be expected to walk for the purposes of 'special educational needs, a disability or mobility problems eligibility' or 'unsafe route eligibility', HCC will consider whether the child could reasonably be expected to walk if accompanied and, if so, whether the child's parent/carer can reasonably be expected to accompany the child. This will take into account the age of the child and whether one would ordinarily expect a child of that age to be accompanied on that journey.
- 4.14. The general expectation is that a child will be accompanied by a parent or carer where necessary, unless there is good reason why it is not reasonable to expect the parent or carer to do so.
- 4.15. If a parent or carer submits evidence that they are unable to accompany their child to school this will be assessed on an individual basis and any evidence submitted e.g. from a medical practitioner will be taken into consideration.
- 4.16. Any transport provision made will be reviewed to take into account the age of the child and the parent/carer's medical condition.

Definition of Home address

4.17. The home address will be that at which the child resides and spends the majority of his/her time. Occasionally a child will have more than one address, for example, because they live with parents who have different

addresses. In this situation the address used for determining transport will be the one at which the child spends most of their time including weekends and school holidays as well as during the week. When the child lives at the other address they will not qualify for any transport arrangements other than the one provided from the primary home address.

Qualifying schools

- 4.18. The schools covered by this policy statement are: -
 - community, foundation and voluntary schools including special schools;
 - non-maintained special schools;
 - pupil referral units (education centres)⁵;
 - city technology colleges (CTC), city college for the technology of the Arts (CCTA), or academies, including free schools and University Technical Colleges (UTC); or
 - for children with SEN, an independent school if it is the only school named in the child's Education, Health and Care Plan (EHCP), or if it is the nearest of two or more schools named in the EHCP as is not named on the basis of parental preference.

School choice

- 4.19. Where parents/carers apply for the designated catchment or a nearer school and the school is unable to offer a place, free transport will be offered to the next nearest school with a place available providing the distance criteria are met.
- 4.20. The pupil will remain entitled to transport to the next nearest school with a place until they leave the school or they move address.

Permanent exclusion

4.21. Transport is provided for pupils who have been permanently excluded from school who attend a new school or Education Centre, subject to the statutory walking distance criteria being applied.

Suitability of arrangements

- 4.22. Transport arrangements will allow the child to reach school without undue stress, strain or difficulty. Shorter journey times are desirable in achieving this. As a guide, maximum journey times should be 45 minutes for primary school age children and 75 minutes for secondary school age children. An escort will be provided on SEN transport when required, based on the needs of the students travelling.
- 4.23. The most economic form of transport available will be provided, having due regard to the availability of the transport as determined by the Passenger

⁵ Where they are receiving education by virtue of arrangements made under section 19(1) of the Education Act 1996.

- Transport Group (PTG) of HCC and the maturity, health or special needs of the pupil, as determined by the Head of Transport in Children's Services Department.
- 4.24. In certain circumstances, the most suitable arrangement with parents' consent might be for the parents/carers to provide the transport, for which an allowance, currently 35p per mile, will be paid.

5. DISCRETIONARY TRANSPORT ARRANGEMENTS - CHARGEABLE

- 5.1. This section sets out the limited circumstances in which HCC will use its discretionary powers (under Section 508C of the Act) for children who are not entitled to free transport (as set out under Section 4 of this policy above).
- 5.2. Where this discretion is used there will usually be a charge for the transport provided, as shown in Appendix 1
- 5.3. All arrangements within this section will be time-limited. At the end of the specified period, parents will need to re-apply.

Concessionary travel (privilege place scheme)

5.4. A spare place on a contract vehicle may be offered to a child who is not entitled to transport assistance. It will be withdrawn if it becomes clear that it is needed by an entitled child or if re-tendering or re-planning changes the route or reduces the number of concessionary seats. A flat rate charge will be made, (set annually by HCC), except where the child being transported is entitled to free school meals or the family is in receipt of the maximum level of working tax credit. Parents must make their own arrangements for the pupil to travel to the nearest existing pick-up point on the route.

Part-time attendance

5.5 This will not normally be supported with a transport arrangement. Transport may be provided to facilitate part-time attendance where a child is convalescing following medical treatment or illness. The child's progress will be reviewed at least on a termly basis. This is a discretionary arrangement and may be subject to the charge in Appendix 1.

Journey times of more than 75 minutes

- 5.6 Unusually there may be situations where a journey time of more than 75 minutes is required, These may occur in transport:
 - to church secondary schools;

- to special schools;
- to pupil referral units (Education Centres);
- for pupils attending their next nearest school with an available place because no place available at designated catchment area school or nearest school; and
- for pupils attending out of county residential schools.

Religion or belief

5.7 Under the extended rights eligibility (para 4.7), there is entitlement to free transport for children aged 11 to 16 attending the nearest school preferred on the grounds of religion or belief. Where this criterion does not apply, other arrangements, in line with policy or as an exception may be made.

6 CIRCUMSTANCES WHERE TRANSPORT WILL NOT BE PROVIDED

- 6.1 Transport will not be provided in circumstances other than those set out above for eligible children and where discretionary arrangements are made.
- 6.2 Specific examples of where transport will not be provided are:
 - Temporary address. Transport will not be provided from a temporary address to a school that is not the designated catchment area or nearest school for that address.
 - Journeys to and from other destinations. Transport is not offered to or from points other than the school/ education centre and home or pick up/drop off points.
 - Victims of bullying. Dealing with bullying should be fully explored with the current school. If parents decide to move their child's school due to dissatisfaction with their current school then there is no entitlement to free school transport
 - To or from pick-up and drop-off points. Except in the case of pupils with SEN, a disability or mobility problems as outlined in paragraph 4.10.
 - Unacceptable behaviour of a pupil, as determined by the transport provider/operator and/or escort (where applicable).
 - To take account of work/business commitments or domestic difficulties of parents/carers.
 - To accommodate attendance at after school activities or for arrival at start times other than the usual start time for the school.

7 OTHER ISSUES

Withdrawal of Assistance

7.1. Where the home to school transport policy is changed and the level of discretionary provision reduced, transport may be withdrawn from children

who are currently receiving assistance. In these cases, a reasonable notice period will be given, i.e. in optimum time to enable parents to make informed decisions about their children's education. Any change of policy will be subject to a period of consultation with those affected.

Delays

- 7.2. Where a delay occurs in providing transport which is over and above the normal operational timescale for doing so and the application for transport has been submitted in good time (with full information), reimbursement may be made to cover expenses incurred (upon production of evidence of expenditure) from the date from which transport would otherwise have been provided. Such reimbursement will be for use of the most cost effective type of transport.
- 7.3. In the case of entitlement being granted upon appeal, reimbursement may be made of expenses incurred upon production of evidence of expenditure from the date upon which the appeal was lodged or, if this falls within a school holiday period, from the start of the following term or half-term.

Errors

- 7.4 Where assistance is found to have been granted in error, notice of one full term will normally be given that assistance will be withdrawn to allow families to make other arrangements.
- 7.5 Where entitlement has been denied in error, transport will be arranged as soon as possible and consideration will be given to reimbursing parents retrospectively, with a time limit of the start of the academic year in which the error was discovered.

Complaints/Appeals

- 7.6 The County Council takes all complaints seriously and has a complaints procedure to ensure they are investigated and, where possible, resolved. A copy of the procedure is available upon request.
- 7.7 People are encouraged to raise their concerns using the appropriate contacts. Where necessary, complaints will be considered at a more senior level to ensure every effort is made to resolve the issue.
- 7.8 Parents wishing to make an appeal regarding a transport entitlement decision or subsequent transport arrangements should write to the Head of Information Transport and Admissions, Children's Services Department, Hampshire County Council, The Castle, Winchester, Hampshire, SO23 8UG. The appeals process is provided in Appendix 3

Contacts

7.9 Please visit the Home to School Transport page on the County Council's website (Hantsweb) for up to date contact information. http://www3.hants.gov.uk/education/schools/school-transport.htm

Schedule of Charges for Exceptional Arrangements

Concessionary travel (privilege place scheme)

To be reviewed annually:

Distance to travel	Annual charge
Up to 5 miles	£600
5.01 miles to 7.5 miles	£831
7.51 miles to 10 miles	£1,164
Over 10 miles	£1,330

Waived for families when the travelling child is in receipt of FSM on the grounds of low income.

Exceptions to Policy

To be reviewed annually:

The following charges apply based on the price of the arrangement. The arrangement will be time limited and so the charge for exceptional arrangements can be related to the offer. The annual charges presented below can be pro-rata based on the length (in weeks) of the actual arrangement. The charge will be waived for families when the travelling child is in receipt of FSM on the grounds of low income

Distance to travel	Annual charge
Up to 5 miles	£600
5.01 miles to 7.5 miles	£831
7.51 miles to 10 miles	£1,164
Over 10 miles	£1,330

Home to School Transport - Review/Appeals Process

Parents who wish to challenge a decision about:

- the transport arrangements offered;
- their child's eligibility;
- the distance measurement in relation to statutory walking distances; and
- the safety of the route

may do so by writing to The Transport Team, Elizabeth II Court North (2nd Floor), Children's Services Department, Hampshire County Council, The Castle, Winchester, Hampshire, SO23 8UG.

In the first instance a case will be reviewed by a Senior Officer.

In cases against refusal of a transport service there may be a further appeal to an Independent Appeal Panel.

For concerns about the transport arrangement offered a senior officer outside of the School Transport Team and holding a comprehensive understanding of the transport policy and legislative framework will make decisions on appeals against offers of transport.

Stage one: Review by a Senior Officer

- A parent has 20 working days from receipt of the local authority's home to school transport decision to make a written request asking for a review of the decision.
- The written request should detail why the parent believes the decision should be reviewed and give details of any personal and/or family circumstances the parent believes should be considered when the decision is reviewed.
- Within 20 working days of receipt of the parent's written request a senior officer reviews the original decision and sends the parent a detailed written notification of the outcome of their review, setting out:
- the nature of the decision reached;
- how the review was conducted (including the standard followed e.g. Road Safety GB);

Stage two: Review by an independent appeal panel, where it applies.

A parent has 20 working days from receipt of the local authority's stage one written decision notification to make a written request to escalate the matter to stage two.

Within 40 working days of receipt of the parents request an independent appeal panel will consider written and verbal representations from both the parent and officers involved in the case and give a detailed written notification of the outcome (within 5 working days), setting out:

- the nature of the decision reached;
- how the review was conducted (including the standard followed e.g. Road Safety GB);
- information about other departments and/or agencies that were consulted as part of the process;
- what factors were considered;
- the rationale for the decision reached; and
- information about the parent's right to put the matter to the Local Government Ombudsman (see below).

The independent appeal panel members will be independent of the original decision making process (but are not required to be independent of the local authority) and suitably experienced (at the discretion of the local authority), to ensure a balance is achieved between meeting the needs of the parents and the local authority, and that road safety requirements are complied with and no child is placed at unnecessary risk.

Local Government Ombudsman There is a right of complaint to the Local Government Ombudsman, but only if complainants consider that there was a failure to comply with the procedural rules or if there are any other irregularities in the way the appeal has been handled. If the complainant considers the decision of the independent panel to be flawed on public law grounds, the complainant may also apply for judicial review.

Appendix 2

Consultation on proposed changes to the Home to School Transport Policy

Findings Report

March 2020

Contents:

Introduction	.27
Context	27
Consultation aims	.28
Responses to the consultation	29
Who responded?	29
In order to understand the views of users from groups that could be impacted be changes to the HtST and P16T policies, analyses looked at the views of the follow groups as well as the overall response:	_
Findings from the consultation	30
Summary of Key Findings	30
Proposed changes to the Home to School Transport Policy	30
Proposal: To amend the Home to School Transport policy to clarify that the distant from child's home to their school is calculated using the nearest available entrance from the child's home to the school grounds	е
Proposal: To amend the Home to School Transport policy to clarify that the route school is measured using the nearest available road route, passable for a motoris vehicle, when determining whether a non-catchment school qualifies as nearer school.	ed
Proposal: To amend the Home to School Transport Policy to clarify that school transport would not be removed from children attending a non-catchment school if place at their catchment school, or a school closer to their home, becomes available	
Proposal: To amend the Home to School Transport Policy to reflect a change in the administration of how appeals are processed	
Suggested changes to Home to School Transport Policy	41
Unstructured responses	44
Appendices	45
Appendix 1- Research approach	45
Appendix 2- Interpreting the data	46
Appendix 3- Consultation response form	47
Appendix 4- List of organisations or groups who responded to the consultation	56
Appendix 5- Consultation participant profile	57
Appendix 6- Data Tables	59
Non- easy read response from data tables	59 75

Introduction

Context

The County Council is seeking to update its Home to School Transport (HtST) Policy to provide greater alignment between the policy and existing practice, as well as to improve clarity for parent and carers on the criteria used to reach decisions about HtST.

Any changes to this policy would only affect new applications for transport made after the date of implementation.

Consultation aims

This report summarises key findings from the public consultation which took place from 13 January 2020 – 23 February 2020. The consultation was an opportunity for residents and stakeholders to give their views on the proposals.

The consultation sought to understand respondents views about, and the potential impacts, of the following changes to the HtST Policy:

- To amend the HtST policy to clarify that the distance from a child's home to their school is calculated using the nearest available entrance to the school grounds
- To amend the HtST policy to clarify that the route to a school is measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a non-catchment school qualifies as a nearer school (if all of the routes to the schools in question are beyond statutory walking distances)
- To amend the HtST policy to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a school closer to their home, becomes available
- To amend the HtST Policy to reflect a change in the administration of how appeals are processed

Feedback received through this consultation will be considered alongside wider evidence to inform the County Council's decision on proposed changes to the policies around HtST. This decision will be taken by the Executive Lead Member for Children's Services and Young People later in 2020.

The approach taken in the running and analysis of this consultation is described in Appendices 1 and 2.

Responses to the consultation

Who responded?

There were 165 responses to the consultation questionnaire, all of which were submitted online, which breaks down as follows:

- 160 were from individuals,
- 4 were from organisations or groups, and
- 1 did not indicate either way.

A copy of the consultation questionnaire is provided in Appendix 3.

There were also 3 separate unstructured responses, 2 of which were from organisations and 1 of which was from an individual, that were received within the consultation period; these responses are also included in this report.

A list of the organisations or groups that took part in the consultation is provided in Appendix 4.

A detailed participant profile is provided in Appendix 5.

In order to understand the views of users from groups that could be impacted by changes to the HtST and policy, analyses looked at the views of the following groups as well as the overall response:

- Respondents from households with children
- Respondents from households that currently receive HtST provided by Hampshire County Council
- Respondents from households with children with Special Educational Needs or Disabilities (SEND)
- Respondents from a household with an annual income of up to £20,000

The analyses would also have looked at the responses of organisations and groups that provided a response. However, as the sample size for this segment was small (4 responses) this segment's views have not been analysed as their own grouping.

Findings from the consultation

Summary of Key Findings

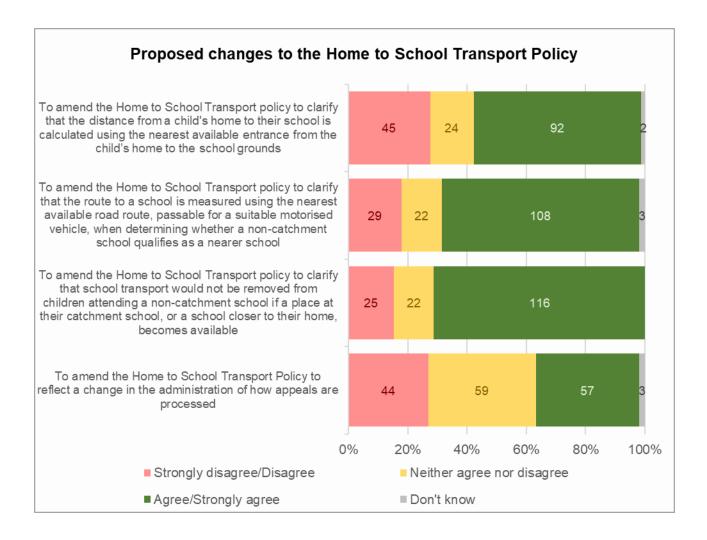
There was overall agreement with proposed changes to the HtST Policy, clarifying:

- the distance from a child's home to their school be calculated using the nearest available entrance from the child's home to the school grounds,
- the route to a school be measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a noncatchment school qualifies as a nearer school, and
- school transport would not be removed from children attending a noncatchment school if a place at their catchment school, or a school closer to their home, becomes available.

There was no overall agreement or disagreement on the proposal to amend the HtST Policy to reflect a change in the administration of how appeals are processed. The most common suggestion for whom should decide on appeals on offers for transport was that they should be independent of the County Council. Suggestions of changes to the HtST Policy most frequently mentioned an automatic entitlement to children with SEND, and all cases being judged on their unique merits.

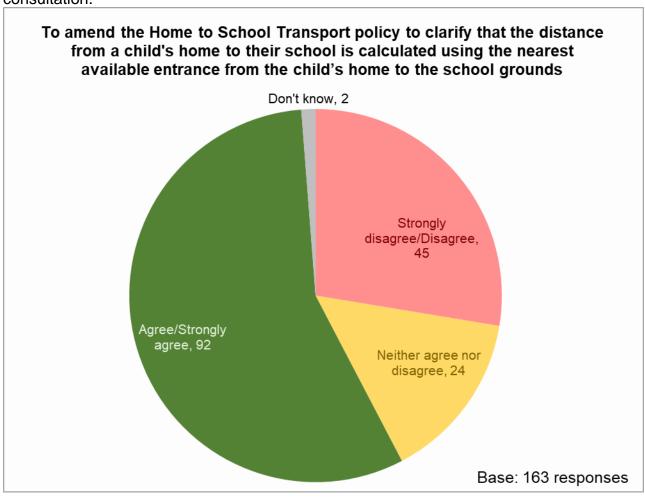
Proposed changes to the Home to School Transport Policy

There was majority agreement with three of the four proposals, with one proposal (to amend the HtST Policy to reflect a change in the administration of how appeals are processed) receiving a mixed response overall.

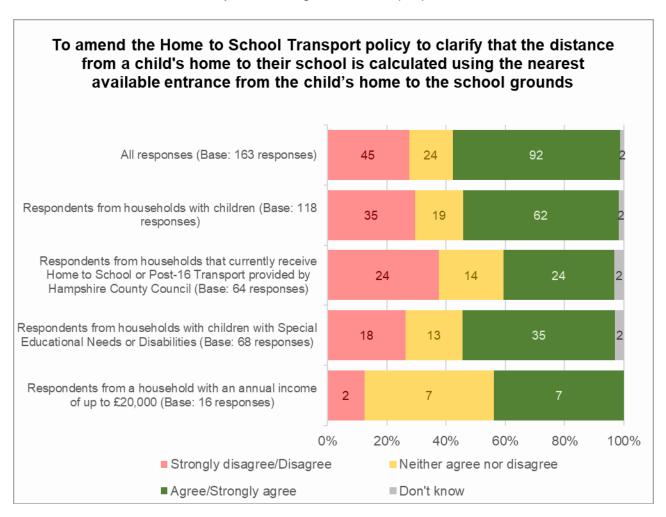


Proposal: To amend the Home to School Transport policy to clarify that the distance from a child's home to their school is calculated using the nearest available entrance from the child's home to the school grounds

There was majority agreement with this proposal, from all the responses to the consultation.

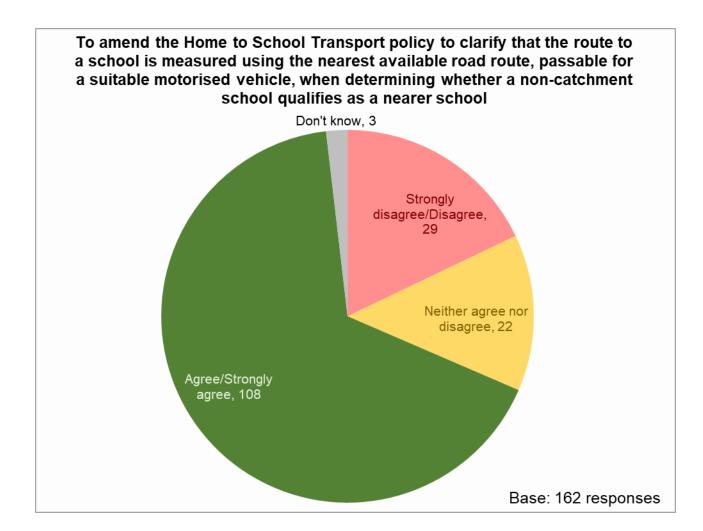


When broken down by different groups that could be impacted by changes to the HtST and P16T policies, none of these opposed the proposal as a majority. However, respondents from households that currently receive HtST or P16T provided by Hampshire County Council were, on the whole, mixed in their agreement for the proposal, with the same number agreeing as disagreeing with the proposal. In addition, respondents from households with incomes of up to £20,000 were as likely to have no overall view as they were to agree with the proposal.



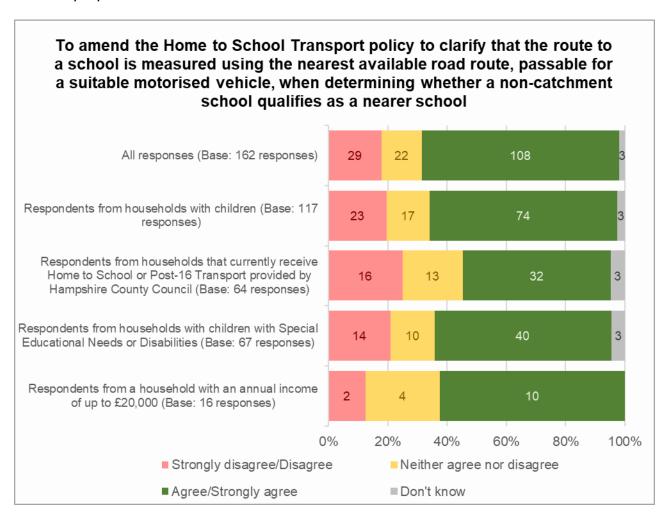
Proposal: To amend the Home to School Transport policy to clarify that the route to a school is measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a non-catchment school qualifies as a nearer school

There was majority agreement with this proposal, from all the responses to the consultation, with two thirds of respondents either agreeing or strongly agreeing with this proposal.



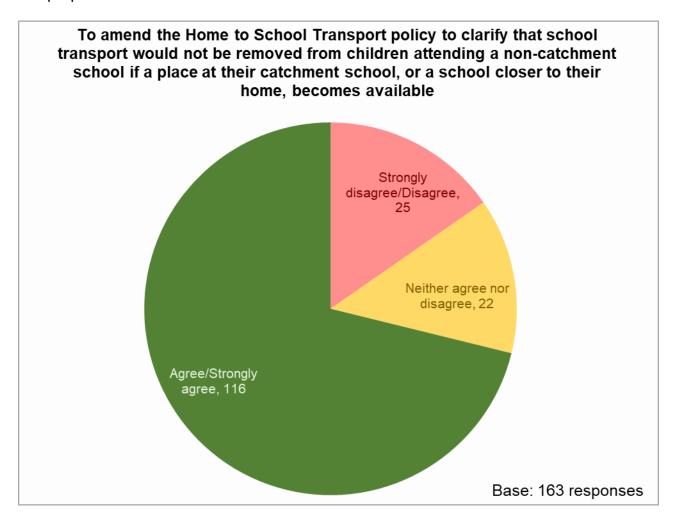
hen broken down by different groups that could be impacted by changes to the HtST, most agreed with the proposal overall.

The lowest level of agreement was amongst respondents from households that currently receive HtST provided by Hampshire County Council, of whom half agreed or strongly agreed with the proposal and a quarter strongly disagreed or disagreed with the proposal.

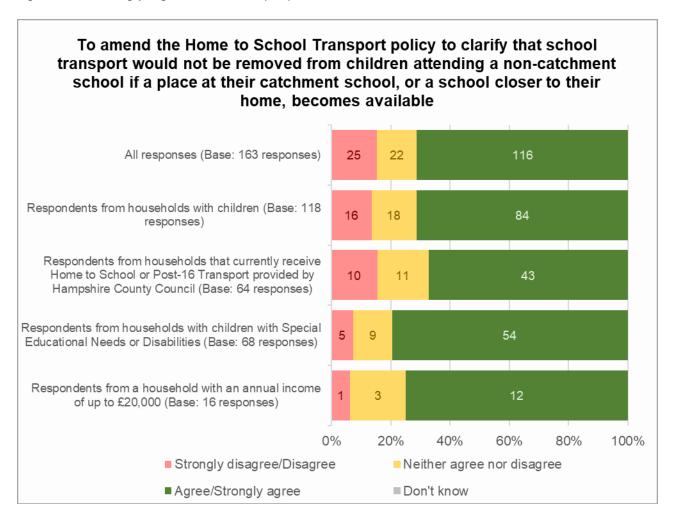


Proposal: To amend the Home to School Transport policy to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a school closer to their home, becomes available

There was majority agreement with this proposal, from all the responses to the consultation, with two thirds of respondents either agreeing or strongly agreeing with this proposal.

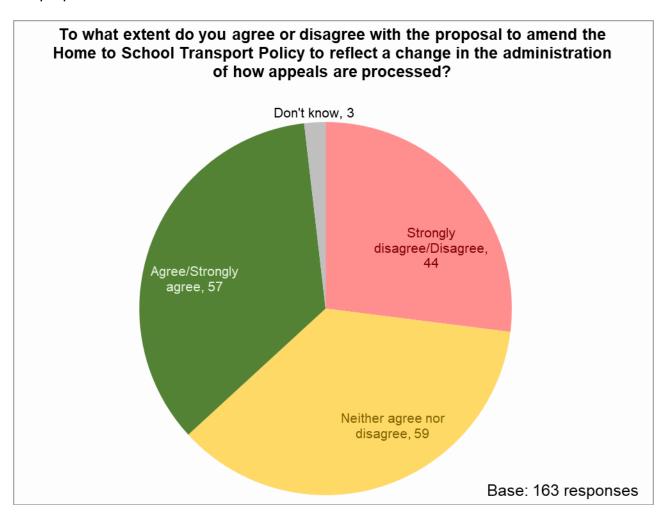


When broken down by different groups that could be impacted by changes to the HtST and P16T policies, all of these agreed with the proposal overall. Respondents from households with children with SEND showed the highest level of agreement (around 8 in ten responses agreeing or strongly agreeing), whilst the lowest level of agreement was amongst respondents from households that currently receive HtST or P16T provided by Hampshire County Council, of whom two thirds agreed or strongly agreed with the proposal.



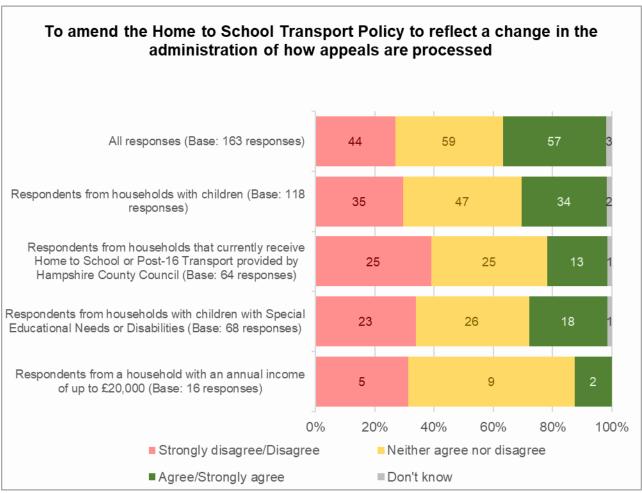
Proposal: To amend the Home to School Transport Policy to reflect a change in the administration of how appeals are processed

Whilst more respondents agreed or strongly agreed with this proposal, a larger proportion agreed or strongly agreed than those who strongly disagreed or agreed. The most frequent response was that respondents neither agreed nor disagreed with the proposal.



When broken down by different groups that could be impacted by changes to the HtST and P16T policies, these were more likely to disagree with the proposal than agree. However, none of these groups showed a majority strongly disagreeing or disagreeing with the proposal, with respondents generally more likely to neither agree nor disagree than oppose the proposal.

The lowest level of agreement was amongst respondents from households that currently receive HtST or P16T provided by Hampshire County Council, of whom one in five agreed or strongly agreed with the proposal and two in five strongly disagreed or disagreed with the proposal and two in five neither agreed nor disagreed.



In order to help the Council understand who would respondents felt would be the most appropriate person to make decisions on appeals regarding offers of transport, respondents were asked "If you have any suggestions on who should make decisions on appeals against offers of transport, please describe them below". 37 respondents answered this question.

13 comments related specifically to individuals deciding on appeals regarding offers of transport for children with SEND. Of these:

- 6 mentioned that the individual deciding on appeals relating to SEND should be independents of the Team where the decision was made,
- 3 mentioned that the individual deciding on appeals relating to SEND should be independent of the County Council,

- 3 mentioned that the individual deciding on appeals relating to SEND should have a strong understanding of transport systems, networks, and safety,
- 1 mentioned that the individual should be a representative of the Special Educational Needs Transport Advocacy Service (SENTAS)
- 1 mentioned that the individual should have a strong understanding of SEND and mobility issues, and
- 1 mentioned that schools and parents should be involved in the appeals process relating to SEND.

Of the comments about individuals deciding on appeals, that did not specify appeals on transport for children with SEND:

- 11 mentioned that the Officer deciding on appeals should be independent of the County Council,
- 3 mentioned that the School Transport Team should be involved in appeals on offers for transport,
- 2 mentioned that a parent panel should make decisions on appeals,
- 2 mentioned that the job title of the individual involved should reflect their role in the appeals process,
- 1 mentioned that the individual should be a senior County Council employee, and
- 1 mentioned that the individual is not important, as long as appeals are heard fairly.

In addition to comments on who would decide on appeals, 9 comments related to other issues. These included:

- 3 mentioned concerns that the aim of changes was to save money or to reject more appeals,
- 1 mentioned that all children with SEND should receive transport,
- 1 mentioned that all appeals should be heard on the individual merits of the case,
- 1 mentioned difficulties finding the relevant information on this proposal in the consultation information pack,
- 1 mentioned that responses to appeals should be presented in written form and not presented verbally,
- 1 mentioned that it was unclear whether appeals would be heard by a single person or by a team, and
- 1 mentioned that walking routes should be safe to use in all weather.

Suggested changes to the Home to School Transport Policy

Respondents were asked "If you have any other suggestions for changes to the Home to School Transport Policy then please describe these below". 41 respondents provided an answer to this question.

Suggestions for policy changes, or changes to services, that were provided included the following:

- That all children with SEND should receive free transport (8 mentions)
- That cases should be looked at on individual merits (5 mentions)
- That the catchment areas of schools could be changed to make savings in transport costs (1 mention)
- That school escorts should be trained to deal with medical problems rather than needing to call an ambulance (1 mention)
- That there should be charges for parents who drive children to school (1 mention)
- That transport should be provided using the public transport network, to reduce costs (1 mention)
- That there should be greater consideration of a child's mobility as well as their travelling distance (1 mention)
- That charges for parents should not be calculated using a tiered mechanism (1 mention)
- That travel routes should be organised to serve more than one school per route, where possible (1 mention)
- That pick-up points should be organised to minimise the need for stops (1 mention)

12 respondents commented on the proposal to clarify that the route to a school is measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a non-catchment school qualifies as a nearer school. Of these:

- 9 mentioned concerns that 'safe' routes should be carefully identified, for example with safe walking areas, appropriate road crossings, and well-lit paths,
- 2 mentioned that a walking route distance may not recognise the complexity of a route, particularly for children with SEND, and
- 1 mentioned that children with disabilities should not be expected to use a walking route.

9 respondents commented on the proposal to clarify that the distance from a child's home to their school is calculated using the nearest available entrance from the child's home to the school grounds. Of these:

- 4 mentioned that the school's main entrance should be used as the point of measurement.
- 2 mentioned that there may be security risks if schools add entrances to their premises,

- 1 mentioned that the 'nearest entrance' should only be used if it is accessible by a disabled person,
- 1 mentioned a concern that this proposal would lead to new school entrances being installed as a cost saving measure, and
- 1 mentioned that the start and end points in measurements should be 'safe' locations.

2 respondents commented on the proposal to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a school closer to their home, becomes available. Of these, 1 mentioned that this change should also apply to P16T offers to prevent any disruption of their education, and 1 mentioned that the policy should be applied differently for children with and without SEND, as children with SEND require specialist provision that may not be met in mainstream education.

29 comments did not specify whether they related to HtST or P16T. Of these:

- 11 mentioned potential impacts on parents and carers, including:
 - o 5 mentioned that parents and carers may need to give up their jobs,
 - 3 mentioned potential impacts on parents' and carers' mental wellbeing,
 - 2 mentioned that parents and carers may need to reduce their working hours,
 - 2 mentioned that parents and carers may struggle to get all of their children to school on time, and
 - 1 mentioned that the changes may result in a loss of childcare arrangements if their childminder could not accommodate the changes.
- 8 mentioned potential impacts on children and young people, specifically:
 - 5 mentioned that it would make it harder for children and young people to attend education,
 - 2 mentioned that it would mean that children and young people with SEND would have fewer opportunities than those without SEND,
 - 1 mentioned that children and young people could suffer from a loss of continuity in their education, and
 - 1 mentioned that it would impact children and young people who are unable to use public transport independently.
- 4 mentioned that there would be no impact, or minimal impact, as a result of these changes.
- 4 mentioned a negative environmental impact, as a result of increased congestion and car usage.
- 3 mentioned a financial impact, where:
 - 2 mentioned that families would be under increased financial pressure if parents or carers needed to give up work, and
 - 1 mentioned that families with children or young people with SEND are already financially disadvantaged.
- 3 mentioned risks to children and young people's safety, of which:

- 2 mentioned that it would be dangerous for children and young people to walk beside roads, and
- 1 mentioned that they would need to take their child to and from school to ensure they were travelling safely.

Further comments and suggestions

Respondents were asked "If you have any further comments on the proposals in this consultation, or alternative suggestions on how the County Council could make savings from its Children's Services budget, then please provide these in the box below". Respondents provided the following answers to this question.

12 comments mentioned that there should be no savings made to the services in question or the Children's Services Department.

8 comments gave suggestions on how to deliver HtST and P16T services more efficiently, including:

- 3 mentioned a greater use of shared journeys to reduce costs,
- 2 mentioned renegotiating contracts with suppliers to reduce costs,
- 1 mentioned that paperwork and the EHCP process could be reduced,
- 1 mentioned that mainstream schools should take more children with SEND so that they would not need to travel so far,
- 1 mentioned making greater use of public transport, and
- 1 mentioned that the County Council should learn how these services are provided in other countries to see if a more efficient way is possible.

3 comments mentioned that child safety may be put at risk by the proposed changes.

2 comments mentioned that there should be income generation to reduce the need for service efficiencies, with specific suggestions that local businesses be asked to sponsor transport schemes (1 mention), and that minibuses be used for other purposes as well as school transport (1 mention).

2 comments mentioned the use of mobility vehicles, where:

- 1 mentioned that parents with mobility vehicles should be expected to take their child or young person to school or post-16 education, and
- 1 mentioned that the County Council should not tell mobility vehicle users that they should take their child or young person to school or post-16 education.

Each of the following comments was mentioned 1 time:

- Reducing the number of school buses could increase the number of cars on the road, affecting congestion and pollutions levels.
- Children with SEND should automatically be entitled to receive HtST.
- Children placed in schools outside Hampshire by the Local Authority should automatically be entitled to receive HtST.
- Children should not be charged if they travel to school or college by bus.
- The County Council should lobby Central Government for more funding.

- The savings would not generate savings, as costs would increase elsewhere.
- It is not fair for parents and carers to be asked to suggest ways that the County Council can make savings to its budget.
- There should be more engagement with the public to look for innovative ways for savings to be made.
- Savings could be made by reducing the use of direct payments.
- The walking route proposed for a specific school, Robert Mays, is not considered by the respondent to be a safe walking route.
- The respondent felt that what was being proposed in the consultation was unclear.

Unstructured responses

The consultation received 3 'unstructured' responses, all of which were submitted via email. These are responses that were made within the consultation period but were not submitted using the consultation questionnaire. One of these was submitted by an individual, and two were submitted by organisations.

The unstructured responses made the following comments:

- That the proposed changes to the P16T Policy were hard to understand in the easy read document.
- That the policies should be written in simple English to ensure that parents, carers and service users can understand them.
- That families in rural areas and on low incomes could be impacted by the proposed changes to the P16T Policy, in addition to the impacts of reduced public transport services in rural areas and the introduction of Universal Credit.
- Families with children at different schools may find it hard to take their children to school if they no longer received HtST or P16T.
- In the event that transport were not offered and a child or young person were unable to access education, there would be impacts on other services and on the child or young person and their family.
- There was a concern that absenteeism could rise, and that parents or carers could be fined for their child or young person's non-attendance in education in this scenario.
- That it is important for all cases to be assessed on their individual merits.
- That impact assessments should be produced to understand the effects of the proposed changes at a local level.

Appendices

Appendix 1 - Research approach

The County Council carried out an open consultation designed to give all Hampshire residents and wider stakeholders the opportunity to have their say about proposed changes to the Home to School Transport Policy. The general public living outside Hampshire were also able to respond. In total there were 168 responses to the consultation, all of which were submitted online. The consultation/ questionnaire ran between 13 January 2020 and 23 February 2020.

Responses could be submitted through an online Response Form, available at www.hants.gov.uk/aboutthecouncil/haveyoursay/consultations/schooltransport or as a paper form, which was made available on request. An easy read version was also produced. Alternative formats were also made available on request. Unstructured responses sent through other means, such as via email or as written letters, and received by the consultation's closing date were also accepted. A summary of these findings is included as part of the consultation findings. An Information Pack was produced alongside the consultation, providing information about each of the options presented. The Information Pack was also available in easy read format.

In addition to being made available via the consultation web page (www.hants.gov.uk/aboutthecouncil/haveyoursay/consultations), the consultation was communicated via:

- a media release, forwarded to the media, Hampshire MPs, and all Hampshire County Councillors,
- an article published on hants.gov.uk
 (www.hants.gov.uk/News/Jan15HtSTConsultation2020)
- the County Council's newsletter to all town and parish councils, which was distributed in January,
- social media posts on Twitter, Facebook and LinkedIn, and
- internal online channels at the County Council, and using digital screens in County Council premises, to inform the County Council's staff of this consultation.

Appendix 2 – Interpreting the data

The analysis only takes into account actual responses – where 'no response' was provided to a question, this was not included in the analysis. As such, the totals for each question may add up to less than 165 (the total number of respondents who replied to the consultation questionnaire). As the consultation was an open exercise, its findings cannot be considered to be a 'sample' or representative of the Hampshire population. All consultation questions were optional.

Of the 165 responses received to the consultation questionnaire 7 responded using the easy read response form and 158 responded using the non-easy read response form.

In addition, 3 responses were received during the consultation via email.

Open-ended responses were analysed by theme, using an inductive approach. This means that the themes were developed from the responses themselves, not predetermined based on expectations, to avoid any bias in the analysis of these responses. These themes, brought together into code frames, were reviewed by the researchers throughout their analysis of the findings to ensure that they were accurate and comprehensive. The report refers to all codes that were produced through this analysis.

Publication of data

All data is processed according to the General Data Protection Regulations as detailed below:

Hampshire County Council adheres to the requirements of the UK Data Protection legislation. Hampshire County Council is registered on the public register of data controllers which is looked after by the Information Commissioner. The information that was provided through the questionnaire will only be used to understand views on the proposals set out for this consultation. All individuals' responses will be kept confidential and will not be shared with third parties, but responses from organisations may be published in full. Responses will be stored securely and retained for one year following the end of the consultation before being deleted or destroyed.

Where the information provided is personal information, there are certain legal rights. Respondents to the consultation may ask us for the information we hold about you, to rectify inaccurate information the County Council holds about you, to restrict our use of your personal information and to erase your personal data. When the County Council uses your personal information on the basis of your consent, you will also have the right to withdraw your consent to our use of your personal information at any time.

Appendix 3 – Consultation response form

Consultation on proposed changes to the Home to School Transport Policy and Post-16 Transport Policy



Introduction

Hampshire County Council is seeking residents' and stakeholders' views on proposals to change its Home to School and Post-16 Transport policies.

Service users with existing transport arrangements would continue to receive the service that has been offered, unless there were to be a change in the circumstances of the service user (such as a change in school, moving home, or the transport meeting the end date that was set when the transport was offered). Any changes in policies would only affect new applications for transport following a change in policy.

The consultation opens on Monday 13 January 2020 and closes at midnight on Sunday 23 February 2020. Any responses received after the closing date will not be included in the findings report that will be presented to the Executive Member for Education and Skills later in 2020, along with a final recommendation on changes to the Home to School Transport Policy and Post-16 Transport Policy.

More information on these proposals and the consultation can be found on the web page at **www.hants.gov.uk/school-transport-consultation**. It is strongly advised that you read the information pack, which can be found on this web page, before completing this consultation.

If you have any questions about this consultation, please contact Hampshire County Council via email at school.transport@hants.gov.uk, or by telephone on 0300 555 1384.

When you have finished providing your response with this form, please return it to the County Council in the pre-paid envelope that you may have been provided.

If you do not have a pre-paid envelope, please post your response to: Freepost HAMPSHIRE

Please also write **School Transport Consultation** on the back of the envelope. <u>You do not need</u> to use a stamp.

You can request this consultation document in other formats, such as easy read, Braille, audio or large print, by emailing school.transport@hants.gov.uk, or by calling 0300 555 1384.



Your data

Privacy notice

Hampshire County Council is collecting information about you through this questionnaire in order to understand views on the proposals to change the Home to School Transport Policy and Post-16 Transport Policy. We will use the information to understand your views and the perceived impact of the proposed changes. All data will remain within the UK, and will not be shared with third parties. We will keep your personal information securely for one year, after which it will be deleted or destroyed.

You have some legal rights in respect of the personal information we collect from you. Please see our website Data Protection page at

www.hants.gov.uk/aboutthecouncil/strategiesplansandpolicies/dataprotection for further details. You can contact the County Council's Data Protection Officer at data.protection@hants.gov.uk. If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at https://ico.org.uk/concerns.

About this consultation

This questionnaire is divided into four sections:

Section 1: Proposed changes to the Home to School Transport Policy

Section 2: Proposed change to the Post-16 Transport Policy

Section 3: Further comments

Section 4: About You

The consultation results and analysis of the findings will be published and presented to the Executive Member for Education and Skills later in 2020, along with a final recommendation on changes to the Home to School Transport Policy and Post-16 Transport Policy.



Section 1: Proposed changes to the Home to School Transport Policy

The County Council is proposing changes to the Home to School Transport Policy, to provide greater clarity on how eligibility for transport is assessed and to bring the policy in line with expected changes in legislation.

These proposed changes are explained on pages 8 to 13 of the consultation Information Pack, which can be found at www.hants.gov.uk/school-transport-consultation.

Question 1: Please indicate how strongly you agree or disagree with the following proposed changes to the School Transport Policy:

Please select one option for each proposal

To accord the United to Coher Transport	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
To amend the Home to School Transport policy to clarify that the distance from a child's home to their school is calculated using the nearest available entrance from the child's home to the school grounds						
To amend the Home to School Transport policy to clarify that the route to a school is measured using the nearest available road route, passable for a suitable motorised vehicle, when determining whether a non-catchment school qualifies as a nearer school (if all of the routes to the schools in question are beyond statutory walking distances)						
To amend the Home to School Transport policy to clarify that school transport would not be removed from children attending a non-catchment school if a place at their catchment school, or a school closer to their home, becomes available						
Question 2: If you have any other sugge Transport Policy then please describe th			es to the l	lome to	School	
www.hants.gov.uk/school-transport-consultation						Page 3



Section 1: Proposed changes to the Home to School Transport Policy

The County Council is proposing that a senior officer outside of the School Transport Team, for example a Principal Admissions Officer, would make decisions on appeals against offers of transport.

		ned on page 14 of t chool-transport-co		Information Pac	k, which can be
	port Policy to	o you agree or disa reflect a change i			
Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
			Agree		
		uggestions on <u>wh</u> scribe them below		decisions on a	ppeals against



Section 2: Proposed change to the Post-16 Transport Policy

The County Council is proposing to add new clauses to the Post-16 Transport Policy, clarifying the responsibilities of parents and carers to for arrange transport for their children to their place of Post-16 education or training up until they become an adult at 18.

These proposed new clauses would set out what the County Council would consider when making decisions about whether to provide transport.

This proposed change is explained on pages 15 to 16 of the consultation Information Pack, which can be found at www.hants.gov.uk/school-transport-consultation.

Question 5: To what extent do you agree or disagree that the following circumstances would not on their own generally be considered as exceptional, entitling the young person aged under 18 to transport?

Maithar

Please select one option

	Strongly disagree	Disagree	agree nor disagree	Agree	Strongly agree	Don't know
Parents' and carers' work hours not fitting in with public service transport times or college times						
Parents' and carers' child-care arrangements not fitting in with public service transport times or college times						
Parents and carers needing to get other children to and from school						
Having to use the family vehicle (including Mobility vehicle provided for the student) for other purposes						
Question 6: If you have any other sugge then please describe these below:	stions fo	or change	es to the P	ost-16 T	ransport l	Policy
Question 6: If you have any other sugge	estions fo	or change	es to the F	ost-16 T	ransport l	Policy
Question 6: If you have any other sugge	estions fo	or change	es to the F	Post-16 T	ransport l	Policy
Question 6: If you have any other sugge	estions fo	or change	es to the F	ost-16 T	ransport l	Policy
Question 6: If you have any other sugge	estions fo	or change	es to the F	Post-16 T	ransport I	Policy

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Section 3: Further comments

400 40 7700	include any		o iii your roopo			
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Section 4: About you

Hampshire County Council is committed to improving its services, eliminating unlawful discrimination, and promoting equality of opportunity for all people.

	eople. This will help us to understand the impacts of the em by different groups.
Is this a personal response, or are you rethat you represent? Please select one option	responding on behalf of an organisation or group
This is a personal response	
This response is on behalf of an organis	sation or group that I represent
If this is a personal response, please no questions on this page.	w go to the next page and ignore the remainder of the
If this response is on behalf of an organ the questions below.	nisation or group that you represent, please answer
Please tell us a little bit about the organ The name of the organisation or group	isation or group that you represent
The address of the organisation or group	
Your name	
Your position in the organisation or group	
If this response is on behalf of an organ page of this response form.	isation or group that you represent, please go to last
www.hants.gov.uk/school-transport-consultation	Page 7



Post-16 Transport Policy	,		County Council
How old are you? Please sect one option			
Under 18	35 to 44		65 to 74
18 to 24	45 to 54		75 or over
25 to 34	55 to 64		Prefer not to say
How would you describe your g Please select one option	ender?		
Female	Male	Other	Prefer not to say
For 'other', please describe in t	he box below:		
Tor other, piease describe in a	ne box below.		
Are there any children or young (including yourself)? Please select one option	people up to the a	ge of 18 living in y	your household
Yes	No		Prefer not to say
Do any of the children or you School or Post-16 Transpo Please select one option			
Yes	No	Don't know	Prefer not to say
Do any of the children or you Please select all that apply	oung people in you	r household have	either of the following?
Special Educational			5.4.44
Needs Pt	nysical disabilities	Neither of these	Prefer not to say
What is your total annual house deductions?	ehold income, from	all sources, befor	re tax and other
Up to £10,000		£70,001 to £80,0	000
£10,001 to £20,000		£80,001 to £90,0	000
£20,001 to £30,000			,000
			r
£30,001 to £40,000			
£30,001 to £40,000 £40,001 to £50,000		Don't know	

www.hants.gov.uk/school-transport-consultation

Page 8



Page 9

Section 4: About you

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Finally, to help us improve access to future consultations, please tell us where you first heard about this consultation: Please sect one option
Online
Consultation letter
On social media (e.g. Facebook, Twitter, etc)
Word of mouth
Reported in the press (e.g. radio, newspaper)
Other
For 'other', please describe in the box below:
End of questionnaire
Thank you for taking the time to complete this questionnaire.
This consultation closes at midnight on Sunday 23 February 2020 . The consultation results and analysis of the findings will be published and presented to the Executive Member for Education and Skills later in 2020, along with a final recommendation on changes to the Home to School Transport Policy and Post-16 Transport Policy.
If you have any questions about this consultation, please contact Hampshire County Council via email at school.transport@hants.gov.uk, or by telephone on 0300 555 1384.
When you have finished providing your response with this form, please return it to the County Council in the pre-paid envelope that you may have been provided.
If you do not have a pre-paid envelope, please post your response to: Freepost HAMPSHIRE
Please also write Transport Consultation on the back of the envelope. <u>You do not need to use a stamp</u> .
You can request this consultation document in other formats, such as easy read, Braille, audio or large print, by emailing school.transport@hants.gov.uk, or by calling 0300 555 1384.

Appendix 4 – List of organisations or groups who responded to the consultation

The consultation questionnaire asked whether the respondent was responding on behalf of an organisation or group. There were a total of 4 responses to the consultation questionnaire on behalf of an organisation, group or community representative body, and 2 responses on behalf of an organisation as unstructured responses, via email.

Organisation or groups who responded to the consultation, that provided details, are listed below:

- Basingstoke and Deane Borough Council
- Eastleigh College
- Icknield School
- Queen Mary's College, Basingstoke
- Selborne Parish Council

Appendix 5 - Consultation participant profile

The breakdown of the 168 consultation respondents by category is shown below:

- Respondent type:
 - o Individual: 161
 - o Organisation or Group: 6
 - No response given to this question: 1

The breakdown of the 161 individuals who responded to the consultation is shown below:

- Age:
 - o Under 18: 0
 - o 18 to 24: 4
 - o 25 to 34: 9
 - o 35 to 44: 37
 - o 45 to 54: 62
 - o 55 to 64: 29
 - o 65 to 74: 1
 - o 75 or over: 1
 - o Prefer not to say/No response given to this question: 6
- Gender:
 - Female: 104Male: 38Other: 0
 - o Prefer not to say/No response given to this question: 19
- Did the respondent have any children or young people up to the age of 18 living in their household at the time of responding to the consultation (including them self)?
 - o Yes: 120
 - o No: 30
 - o Unsure: 1
 - o Prefer not to say/No response given to this question: 10

- Of the 120 respondents with a child or young person up to the age of 18 living in their household at the time of responding to the consultation: Did any of children or young people in the respondent's household receive Home to School or Post-16 Transport provided by Hampshire County Council at the time of responding to the consultation?
 - Yes: 65No: 44Unsure: 1
 - Prefer not to say/No response given to this question: 10
- Of the 120 respondents with a child or young person up to the age of 18 living in their household at the time of responding to the consultation: Did any of the children or young people in the respondent's household have either of the following at the time of responding to the consultation: (multi choice)
 - o Special Educational Needs: 65
 - o Physical disabilities: 23
 - o Neither of these: 43
 - o Prefer not to say/No response given to this question: 8
- Total annual household income, from all sources, before tax and other deductions:
 - O Up to £10,000: 4
 - o £10,001 to £20,000: 12
 - o £20,001 to £30,000: 17
 - o £30,001 to £40,000: 8
 - o £40,001 to £50,000: 8
 - o £50,001 to £60,000: 11
 - o £60,001 to £70,000: 8
 - o £70,001 to £80,000: 8
 - o £80,001 to £90,000: 3
 - o £90,001 to £100,000: 4
 - o £100,001 or over: 6
 - o Don't know: 5
 - Prefer not to say/No response given to this question: 54

Appendix 6 – Data Tables

Please note that the data tables for the easy read and non-easy read response forms are presented separately, as different answer options were provided for the two formats to improve accessibility for easy read users.

Where sample sizes are below 10, these figures are suppressed in the results. This is to preserve anonymity, and because of the risks of interpreting small sample sizes as representative. Where figures are suppressed, these are shown as an asterisk (*) in the data tables.

3.

4. Non-easy read response form data tables

		proposed char Transport police	nges to the Sch	ow strongly you a lool Transport Pol t the distance from available entrance	licy: To amend m a child's ho	I the Home to S me to their sch	chool ool is
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	155	22	17	22	54	38	2
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	151	22	17	22	51	37	2
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*
How old are you?							
Under 18	-	*	*	*	*	*	*
18 to 24	4	*	*	*	*	*	*
25 to 34	9	*	*	*	±	*	*
35 to 44	36	7	3	3	13	8	2
45 to 54	61	8	8	11	19	15	-
55 to 64	29	4	4	5	10	6	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	*	*	*	*	*
Prefer not to say	6	*	±	*	*	±	*
How would you describe your gender?							
Female	97	13	13	12	36	21	2
Male	38	7	3	8	8	12	-
Other	-	*	*	*	*	*	*
Prefer not to say	11	2	1	2	4	2	-

		proposed char Transport poli	nges to the Sch cy to clarify tha	ow strongly you a hool Transport Pol at the distance fror available entrance	icy: To amend n a child's ho	the Home to S me to their sch	chool lool is
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	148	22	17	22	49	36	2
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	111	19	11	17	38	24	2
No	30	-	5	5	9	11	-
Prefer not to say	6	*	*	*	*	*	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	60	15	7	12	19	5	2
No	44	3	3	5	16	17	-
Don't know	1	*	*	*	*	*	*
Prefer not to say	3	*	*	*	*	*	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	60	8	5	11	23	11	2
Physical disabilities	21	4	3	3	11	-	-
Neither of these	42	9	5	5	11	12	-
Prefer not to say	5	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	*	*	*	*	*
£10,001 to £20,000	12	1	-	5	3	3	-
£20,001 to £30,000	17	1	2	2	10	2	-
£30,001 to £40,000	7	*	*	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	-	-	-	5	6	-
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	7	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	*	*	*	*	*
£100,001 or over	6	*	*	*	*	*	*
Don't know	5	*	*	*	*	*	*
Prefer not to say	53	11	11	5	15	9	2

		proposed char Transport polic available road	nges to the Sch cy to clarify tha route, passable	ow strongly you a nool Transport Pol t the route to a sc e for a suitable mo hool qualifies as a	icy: To amend hool is meast otorised vehic	I the Home to S ured using the le, when deter	chool nearest
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	154	13	14	20	70	34	3
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	150	13	13	20	68	33	3
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*
How old are you?							
Under 18	-	*	*	*	*	*	*
18 to 24	4	*	±	*	*	±	*
25 to 34	8	*	±	*	*	*	*
35 to 44	36	3	4	3	17	6	3
45 to 54	61	4	4	12	26	15	-
55 to 64	29	4	5	2	12	6	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	*	*	*	*	*
Prefer not to say	6	*	±	*	*	*	*
How would you describe your gender?							
Female	97	9	8	13	46	19	2
Male	38	3	5	4	15	10	1
Other	-	*	*	*	*	*	*
Prefer not to say	11	1	-	3	5	2	-

		proposed char Transport poli- available road	nges to the Sch cy to clarify tha route, passable	ow strongly you a nool Transport Pol it the route to a sc e for a suitable mo hool qualifies as a	licy: To amend shool is meas otorised vehic	d the Home to S ured using the cle, when deter	chool nearest
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	147	13	13	20	66	32	3
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	110	11	10	16	50	20	3
No	30	-	3	2	14	11	-
Prefer not to say	6	*	*	*	*	*	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	60	9	7	12	23	6	3
No	43	2	2	3	23	13	-
Don't know	1	*	*	*	*	*	*
Prefer not to say	3	*	*	*	*	*	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	59	5	7	9	24	11	3
Physical disabilities	21	1	4	6	9	1	-
Neither of these	42	5	2	6	22	7	-
Prefer not to say	5	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	*	*	*	*	*
£10,001 to £20,000	12	1	1	2	6	2	-
£20,001 to £30,000	17	2	1	3	8	3	-
£30,001 to £40,000	7	*	*	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	-	2	-	4	5	-
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	7	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	*	*	*	*	*
£100,001 or over	6	±	*	*	*	*	*
Don't know	5	±	*	*	*	*	*
Prefer not to say	52	5	6	10	20	8	3

		proposed char Transport polic attending a nor	nges to the Sch by to clarify that	ow strongly you a ool Transport Po t school transpo shool if a place at able	olicy: To amend rt would not be	the Home to S removed from	chool children
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	155	15	10	20	55	55	-
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	151	15	10	20	53	53	-
This response is on behalf of an organisation or group that I represent	4	±	*	*	ź	*	±
How old are you?							
Under 18	-	*	*	*	*	*	*
18 to 24	4	*	*	*	*	*	*
25 to 34	9	±	*	*	*	*	*
35 to 44	36	5	5	3	14	9	-
45 to 54	61	4	3	10	21	23	-
55 to 64	29	3	2	4	10	10	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	±	*	±	*	*
Prefer not to say	6	*	*	*	±	*	*
How would you describe your gender?							
Female	97	7	7	14	35	34	-
Male	38	5	3	5	11	14	-
Other	-	*	*	*	*	*	*
Prefer not to say	11	2	-	1	5	3	-

		proposed char Transport police	nges to the Sch cy to clarify tha n-catchment so	ow strongly you a nool Transport Pol it school transport chool if a place at t lable	icy: To amend would not be	d the Home to S e removed fron	chool n children
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	148	14	10	20	52	52	-
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	111	10	6	17	39	39	-
No	30	4	4	2	10	10	-
Prefer not to say	6	*	±	*	*	*	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	60	6	4	10	23	17	-
No	44	4	2	7	13	18	-
Don't know	1	*	*	*	*	*	*
Prefer not to say	3	*	*	*	*	*	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	60	3	2	7	26	22	-
Physical disabilities	21	-	-	4	7	10	-
Neither of these	42	5	3	8	10	16	-
Prefer not to say	5	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	±	*	*	*	*
£10,001 to £20,000	12	1	-	2	4	5	-
£20,001 to £30,000	17	2	2	3	6	4	-
£30,001 to £40,000	7	*	±	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	-	1	-	2	8	-
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	7	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	*	*	*	*	*
£100,001 or over	6	*	*	*	*	*	*
Don't know	5	*	±	*	*	*	*
Prefer not to say	53	3	4	12	21	13	-

				or disagree with hange in the adm			
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	155	17	19	59	36	21	3
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	151	17	19	57	36	20	2
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*
How old are you?							
Under 18	-	*	±	*	±	±	*
18 to 24	4	*	*	*	*	±	*
25 to 34	9	*	±	*	±	±	*
35 to 44	36	3	6	15	11	-	1
45 to 54	61	5	9	25	11	11	-
55 to 64	29	2	3	13	9	2	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*
How would you describe your gender?							
Female	97	7	15	42	21	11	1
Male	38	4	2	11	13	7	1
Other	-	*	*	*	*	*	*
Prefer not to say	11	5	2	2	1	1	-

		To what extent do you agree or disagree with the proposal to amend the Home to Schoo Transport Policy to reflect a change in the administration of how appeals are processed?						
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	
Total	148	17	19	56	35	19	2	
Are there any children or young people up to the age of 18 living in your household (including yourself)?								
Yes	111	12	16	47	21	13	2	
No	30	-	3	9	13	5	-	
Prefer not to say	6	±	±	*	*	*	*	
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?								
Yes	60	9	12	25	8	5	1	
No	44	2	2	20	12	7	1	
Don't know	1	±	±	*	*	*	*	
Prefer not to say	3	*	*	*	*	*	*	
Do any of the children or young people in your household have either of the following?								
Special Educational Needs	60	6	10	25	11	7	1	
Physical disabilities	21	1	3	7	7	3	-	
Neither of these	42	5	4	17	9	6	1	
Prefer not to say	5	*	ż	*	*	*	*	
What is your total annual household income, from all sources, before tax and other deductions?								
Up to £10,000	4	±	*	*	*	*	*	
£10,001 to £20,000	12	2	2	6	1	1	-	
£20,001 to £30,000	17	1	5	3	7	1	-	
£30,001 to £40,000	7	*	*	*	*	*	*	
£40,001 to £50,000	8	ż	ż	*	*	*	*	
£50,001 to £60,000	11	-	-	6	3	2	-	
£60,001 to £70,000	8	*	*	*	*	*	*	
£70,001 to £80,000	7	±	*	*	*	*	*	
£80,001 to £90,000	3	ź	±	*	*	*	*	
£90,001 to £100,000	4	±	*	*	*	*	*	
£100,001 or over	6	*	*	*	*	*	*	
Don't know	5	*	*	*	*	*	*	
Prefer not to say	53	9	9	17	8	9	1	

		Question 5: To what extent do you agree or disagree that the following circumst would not on their own generally be considered as exceptional, entitling the you aged under 18 to transport? Parents' and carers' work hours not fitting in with p service transport times or college times would not on its own generally be consexceptional, entitling the young person aged under 18 to transport					
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	156	52	28	14	27	30	5
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	152	50	27	14	26	30	5
This response is on behalf of an organisation or group that I represent	4	*	*	*	ź	*	*
How old are you?							
Under 18	-	±	*	*	*	*	*
18 to 24	4	*	*	*	*	±	*
25 to 34	9	*	*	*	*	±	*
35 to 44	37	11	6	2	7	10	1
45 to 54	61	25	10	8	6	9	3
55 to 64	29	7	6	3	9	4	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	±	*
How would you describe your gender?							
Female	96	32	17	10	16	19	2
Male	38	9	7	3	8	9	2
Other	-	*	*	*	*	*	*
Prefer not to say	12	6	2	-	2	1	1

		Question 5: To what extent do you agree or disagree that the following circumstar would not on their own generally be considered as exceptional, entitling the young aged under 18 to transport? Parents' and carers' work hours not fitting in with pulservice transport times or college times would not on its own generally be considered to transport.						
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	
Total	149	49	26	13	26	30	5	
Are there any children or young people up to the age of 18 living in your household (including yourself)?								
Yes	113	39	20	9	17	24	4	
No	29	7	5	4	8	5	-	
Prefer not to say	6	*	*	*	*	±	*	
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?								
Yes	61	26	9	8	6	8	4	
No	44	10	9	1	9	15	-	
Don't know	1	*	*	*	*	*	*	
Prefer not to say	3	*	*	*	*	*	*	
Do any of the children or young people in your household have either of the following?								
Special Educational Needs	61	26	10	5	9	8	3	
Physical disabilities	21	9	4	2	2	3	1	
Neither of these	42	10	8	3	6	14	1	
Prefer not to say	6	*	*	*	*	*	*	
What is your total annual household income, from all sources, before tax and other deductions?								
Up to £10,000	4	*	*	*	*	±	*	
£10,001 to £20,000	12	5	2	2	2	1	-	
£20,001 to £30,000	17	5	5	2	1	4	-	
£30,001 to £40,000	7	*	*	*	*	*	*	
£40,001 to £50,000	8	*	*	*	*	*	*	
£50,001 to £60,000	11	2	3	-	2	3	1	
£60,001 to £70,000	8	*	*	*	*	±	*	
£70,001 to £80,000	8	*	*	*	*	*	*	
£80,001 to £90,000	3	*	*	*	*	*	*	
£90,001 to £100,000	4	*	*	*	*	*	*	
£100,001 or over	6	*	*	*	*	*	*	
Don't know	5	*	*	*	*	±	*	
Prefer not to say	53	22	10	3	8	6	4	

		would not on t aged under 18 with public ser	heir own gene to transport? I vice transport	o you agree or dis rally be considere Parents' and care times or college ntitling the young	ed as exception rs' child-care a times would n	nal, entitling the errangements i ot on its own g	e young person not fitting in generally be
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	156	47	33	18	26	27	5
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	152	45	32	18	25	27	5
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*
How old are you?							
Under 18	-	*	*	*	*	±	*
18 to 24	4	*	±	*	*	*	*
25 to 34	9	*	*	*	*	±	±
35 to 44	37	9	10	2	7	8	1
45 to 54	61	23	10	10	6	9	3
55 to 64	29	7	7	3	8	4	-
65 to 74	1	*	*	*	*	±	*
75 or over	1	±	*	*	*	*	*
Prefer not to say	6	*	±	*	*	*	*
How would you describe your gender?							
Female	96	28	20	14	15	17	2
Male	38	8	10	3	7	8	2
Other	-	*	*	*	*	*	*
Prefer not to say	12	6	2	-	2	1	1

		would not on t aged under 18 with public se	their own gene to transport? rvice transport	o you agree or dis rally be considere Parents' and carer times or college t ntitling the young	d as exceptions' child-care a times would i	onal, entitling th arrangements not on its own	e young person not fitting in generally be
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	149	44	32	17	24	27	5
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	113	34	26	13	15	21	4
No	29	7	5	4	8	5	-
Prefer not to say	6	*	*	*	*	*	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	61	23	14	9	4	7	4
No	44	8	10	3	10	13	-
Don't know	1	*	±	*	*	±	*
Prefer not to say	3	*	±	*	*	±	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	61	25	14	6	6	7	3
Physical disabilities	21	8	5	2	2	3	1
Neither of these	42	6	9	6	7	13	1
Prefer not to say	6	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	*	*	*	*	*
£10,001 to £20,000	12	5	3	2	1	1	-
£20,001 to £30,000	17	4	5	2	2	4	-
£30,001 to £40,000	7	*	*	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	2	2	-	3	3	1
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	8	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	*	*	*	*	*
£100,001 or over	6	*	*	*	*	*	*
Don't know	5	*	*	*	*	*	*
Prefer not to say	53	19	11	6	7	6	4

		Question 5: To what extent do you agree or disagree that the following circumstances would not on their own generally be considered as exceptional, entitling the young person aged under 18 to transport? Parents and carers needing to get other children to and from school would not on its own generally be considered as exceptional, entitling the young person aged under 18 to transport						
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know	
Total	156	55	37	16	13	31	4	
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?								
This is a personal response	152	53	36	16	12	31	4	
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*	
How old are you?								
Under 18	-	±	*	*	±	*	*	
18 to 24	4	*	*	*	*	*	*	
25 to 34	9	*	*	*	*	*	*	
35 to 44	37	12	8	3	3	10	1	
45 to 54	61	26	12	9	3	9	2	
55 to 64	29	9	8	2	5	5	-	
65 to 74	1	*	*	*	±	*	*	
75 or over	1	*	*	*	*	*	*	
Prefer not to say	6	*	*	*	*	*	*	
How would you describe your gender?								
Female	96	32	24	10	7	21	2	
Male	38	12	9	5	3	8	1	
Other	-	*	*	*	*	*	*	
Prefer not to say	12	6	2	-	2	1	1	

		would not on t aged under 18	heir own gene to transport? not on its own	o you agree or dis rally be considere Parents and carer: generally be cons sport	d as exceptions needing to	nal, entitling the	e young person en to and from
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	149	52	35	15	12	31	4
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	113	42	28	11	6	23	3
No	29	7	6	4	5	7	-
Prefer not to say	6	*	*	*	*	*	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	61	30	8	7	3	10	3
No	44	9	17	3	3	12	-
Don't know	1	*	*	*	*	*	*
Prefer not to say	3	*	*	*	*	*	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	61	31	11	5	2	10	2
Physical disabilities	21	10	4	1	1	4	1
Neither of these	42	8	14	4	4	11	1
Prefer not to say	6	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	*	*	*	*	*
£10,001 to £20,000	12	6	2	2	1	1	-
£20,001 to £30,000	17	7	2	1	-	7	-
£30,001 to £40,000	7	*	*	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	3	5	-	1	2	-
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	8	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	*	*	*	*	*
£100,001 or over	6	*	*	*	*	*	*
Don't know	5	*	*	*	*	*	*
Prefer not to say	53	21	11	5	5	7	4

		Question 5: To what extent do you agree or disagree that the following circumstar would not on their own generally be considered as exceptional, entitling the youn aged under 18 to transport? Having to use the family vehicle (including Mobility vein provided for the student) for other purposes would not on its own generally be considered as exceptional, entitling the young person aged under 18 to transport					
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	157	47	29	30	19	27	5
Is this a personal response, or are you responding on behalf of an organisation or group that you represent?							
This is a personal response	153	46	28	30	18	27	4
This response is on behalf of an organisation or group that I represent	4	*	*	*	*	*	*
How old are you?							
Under 18	-	±	±	*	*	±	*
18 to 24	4	*	*	*	*	±	*
25 to 34	9	*	*	*	*	±	*
35 to 44	37	10	9	4	4	9	1
45 to 54	62	22	11	18	3	6	2
55 to 64	29	6	6	2	8	7	-
65 to 74	1	*	*	*	*	*	*
75 or over	1	*	*	*	*	*	*
Prefer not to say	6	*	*	*	*	*	*
How would you describe your gender?							
Female	97	27	20	21	11	16	2
Male	38	10	6	6	6	9	1
Other	-	*	*	*	*	±	*
Prefer not to say	12	7	1	1	1	1	1

		Question 5: To what extent do you agree or dis would not on their own generally be considere aged under 18 to transport? Having to use the provided for the student) for other purposes you considered as exceptional, entitling the young				nal, entitling the (including Mob is own general	e young person ility vehicle ly be
	Base	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
Total	150	46	27	28	18	27	4
Are there any children or young people up to the age of 18 living in your household (including yourself)?							
Yes	113	35	22	22	11	20	3
No	30	7	5	5	7	6	-
Prefer not to say	6	*	*	*	*	±	*
Do any of the children or young people in your household currently receive Home to School or Post-16 Transport provided by Hampshire County Council?							
Yes	61	23	9	14	4	8	3
No	44	10	11	5	7	11	-
Don't know	1	*	*	*	*	*	*
Prefer not to say	3	*	*	*	*	*	*
Do any of the children or young people in your household have either of the following?							
Special Educational Needs	61	25	13	11	3	7	2
Physical disabilities	21	9	5	3	1	2	1
Neither of these	42	7	6	10	6	12	1
Prefer not to say	6	*	*	*	*	*	*
What is your total annual household income, from all sources, before tax and other deductions?							
Up to £10,000	4	*	*	*	*	*	*
£10,001 to £20,000	12	4	2	2	2	2	-
£20,001 to £30,000	17	4	3	4	2	4	-
£30,001 to £40,000	7	*	*	*	*	*	*
£40,001 to £50,000	8	*	*	*	*	*	*
£50,001 to £60,000	11	2	3	1	1	4	-
£60,001 to £70,000	8	*	*	*	*	*	*
£70,001 to £80,000	8	*	*	*	*	*	*
£80,001 to £90,000	3	*	*	*	*	*	*
£90,001 to £100,000	4	*	±	*	*	*	*
£100,001 or over	6	*	*	*	*	*	*
Don't know	5	*	*	*	*	±	*
Prefer not to say	54	22	7	9	6	6	4

5. Easy read response form data tables

		Question 1 – Do you agree or disagree with the following in How far it is from a child's home to their school should be measured from their home to the nearest school entrance					
	Base	Agree	Not sure	Disagree	Don't know		
Total	7	-	2	5	-		
Have you completed this survey:							
For yourself?	7	*	*	*	*		
For an organisation?	-	*	*	*	*		
How old are you?							
Under 16	-	*	*	*	*		
16-24	-	*	*	*	*		
25-34	-	*	*	*	*		
35-44	1	*	*	*	*		
45-54	6	*	*	*	*		
55-64	-	*	*	*	±		
65-74	-	*	*	*	*		
75-84	-	*	*	*	*		
85+	-	*	*	*	*		
Prefer not to say	-	*	*	*	*		
Are you?							
Male?	-	*	*	*	*		
Female?	7	*	*	*	*		
Other	-	*	*	*	*		
Prefer not to say	-	*	*	*	*		

		Question 1 – Do you agree or disagree with the following How far it is from a child's home to their school should to measured from their home to the nearest school entran			
	Base	Agree	Not sure	Disagree	Don't know
Total	7	-	2	5	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	±	*	*
No - no-one under 16 years old live in my household.	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	±	±	*
Yes - they pay for school transport	1	*	±	±	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	±	*	*
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	*
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		How far it is from	you agree or dis n a child's home g the nearest roa	to their school	should be
	Base	Agree	Not sure	Disagree	Don't know
Total	7	4	1	2	-
Have you completed this survey:					
For yourself?	7	*	*	*	*
For an organisation?	-	*	*	*	*
How old are you?					
Under 16	-	*	*	*	*
16-24	-	*	*	*	*
25-34	-	*	*	*	*
35-44	1	*	*	*	*
45-54	6	*	*	*	*
55-64	-	*	*	*	*
65-74	-	±	*	*	*
75-84	-	*	*	*	±
85+	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Are you?					
Male?	-	*	*	*	*
Female?	7	*	*	*	*
Other	-	*	*	±	±
Prefer not to say	-	*	*	*	*

		How far it is from	you agree or disa n a child's home ı the nearest roa	to their school s	hould be
	Base	Agree	Not sure	Disagree	Don't know
Total	7	4	1	2	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	±	*	*
No - no-one under 16 years old live in my household.	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	±	*	*
Yes - they pay for school transport	1	*	±	±	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	±	*	*
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	*
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		Question 1 – Do you agree or disagree with the following idea? School transport should not be stopped if a place is available at school nearer to the young person's home.				
	Base	Agree	Not sure	Disagree	Don't know	
Total	7	6	1	-	-	
Have you completed this survey:						
For yourself?	7	*	*	*	*	
For an organisation?	-	*	*	*	*	
How old are you?						
Under 16	-	*	*	*	*	
16-24	-	*	*	*	*	
25-34	-	*	*	*	*	
35-44	1	*	*	*	*	
45-54	6	*	*	*	*	
55-64	-	*	*	*	±	
65-74	-	*	±	*	±	
75-84	-	*	±	*	±	
85+	-	*	*	*	*	
Prefer not to say	-	*	*	*	*	
Are you?						
Male?	-	*	*	*	*	
Female?	7	*	*	*	*	
Other	-	*	*	*	±	
Prefer not to say	-	*	±	*	*	

		School transpor	you agree or disa t should not be s o the young perso	topped if a place	
	Base	Agree	Not sure	Disagree	Don't know
Total	7	6	1	-	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	±	*	*
No - no-one under 16 years old live in my household.	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	±	*	*
Yes - they pay for school transport	1	*	±	*	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	±	*	*
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	*
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

			you agree or disa should change t		
	Base	Disagree	Not Sure	Agree	Don't know
Total	7	-	-	7	-
Have you completed this survey:					
For yourself?	7	*	*	±	*
For an organisation?	-	*	*	*	*
How old are you?					
Under 16	-	*	*	*	*
16-24	-	*	*	*	*
25-34	-	*	*	*	*
35-44	1	*	±	±	*
45-54	6	*	±	±	±
55-64	-	±	±	±	±
65-74	-	±	±	*	±
75-84	-	±	±	±	±
85+	-	±	±	±	±
Prefer not to say	-	*	±	±	±
Are you?					
Male?	-	*	*	*	*
Female?	7	*	*	*	*
Other	-	*	*	*	*
Prefer not to say	-	*	±	*	*

			you agree or disa should change t		
	Base	Disagree	Not Sure	Agree	Don't know
Total	7	-	-	7	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	±	*	*
No - no-one under 16 years old live in my household.	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	±	*	*
Yes - they pay for school transport	1	*	±	*	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	±	±	±	*
A disability, illness or problem that makes it difficult for them to walk.	2	±	*	±	±
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		Question 5 – Do you agree or disagree that this reason could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer's working hours do not fit in with public transport times or college times.				
	Base	Agree	Not sure	Disagree	Don't know	
Total	7	1	2	4	-	
Have you completed this survey:						
For yourself?	7	*	*	*	*	
For an organisation?	-	*	*	*	*	
How old are you?						
Under 16	-	*	*	*	*	
16-24	-	*	*	*	*	
25-34	-	*	*	*	*	
35-44	1	*	*	*	*	
45-54	6	*	*	*	*	
55-64	-	*	*	*	*	
65-74	-	*	±	*	*	
75-84	-	*	±	*	*	
85+	-	*	±	±	±	
Prefer not to say	-	*	±	*	*	
Are you?						
Male?	-	*	*	*	*	
Female?	7	*	*	*	*	
Other	-	*	*	*	*	
Prefer not to say	-	*	*	*	*	

		Question 5 - Do	vou agree or disa	agree that this n	eason could give
		under 18-year-of person may not	lds the chance to get transport if t in with public tra	use school tran heir parent or ca	nsport? A young arer's working
	Base	Agree	Not sure	Disagree	Don't know
Total	7	1	2	4	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	*	*	*
No - no-one under 16 years old live in my household.	-	*	±	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	*	*	*
Yes - they pay for school transport	1	*	*	*	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	*	*	*
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	*
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		Question 5 – Do you agree or disagree that this reason could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer's child care hours do not fit in with public transport times or college times.				
	Base	Agree	Not sure	Disgree	Don't know	
Total	7	-	1	6	-	
Have you completed this survey:						
For yourself?	7	*	*	*	*	
For an organisation?	-	*	*	*	*	
How old are you?						
Under 16	-	*	*	*	*	
16-24	-	*	*	*	*	
25-34	-	*	*	*	*	
35-44	1	*	*	*	*	
45-54	6	*	*	*	*	
55-64	-	*	*	*	*	
65-74	-	*	±	*	*	
75-84	-	*	±	*	*	
85+	-	*	±	±	±	
Prefer not to say	-	*	±	*	*	
Are you?						
Male?	-	*	*	*	*	
Female?	7	*	*	*	*	
Other	-	*	*	*	*	
Prefer not to say	-	*	*	*	*	

		Question 5 – Do you agree or disagree that this reason could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer's child care hours do not fit in with public transport times or college times.			
	Base	Agree	Not sure	Disgree	Don't know
Total	7	-	1	6	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	*	*	*
No - no-one under 16 years old live in my household.	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	*	*	±
Yes - they pay for school transport	1	*	*	*	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	*	*	*
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	*
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		Question 5 – Do you agree or disagree that this reasons could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer needs to take other children to and from school.			
	Base	Agree	Not sure	Disagree	Don't know
Total	7	1	1	5	-
Have you completed this survey:					
For yourself?	7	*	±	*	*
For an organisation?	-	*	*	*	*
How old are you?					
Under 16	-	*	*	*	*
16-24	-	*	*	*	*
25-34	-	*	*	*	*
35-44	1	*	*	*	*
45-54	6	*	±	*	*
55-64	-	*	±	*	*
65-74	-	*	±	*	*
75-84	-	*	*	*	*
85+	-	*	*	*	*
Prefer not to say	-	*	*	*	*
Are you?					
Male?	-	*	*	*	*
Female?	7	*	*	*	*
Other	-	*	*	*	*
Prefer not to say	-	*	*	*	*

		Question 5 – Do you agree or disagree that this reasons could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer needs to take other children to and from school.			
	Base	Agree	Not sure	Disagree	Don't know
Total	7	1	1	5	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	*	*	*
No - no-one under 16 years old live in my household.	-	*	*	±	±
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	*	±	±
Yes - they pay for school transport	1	*	*	*	*
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	*	*	±
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	*	±
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*

		Question 5 – Do you agree or disagree that this reason could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer have other reasons to use the family car.			
	Base	Agree	Not sure	Disagree	Don't know
Total	7	1	3	3	-
Have you completed this survey:					
For yourself?	7	*	±	*	*
For an organisation?	-	*	±	*	*
How old are you?					
Under 16	-	*	*	*	*
16-24	-	*	*	*	*
25-34	-	*	*	*	*
35-44	1	*	*	*	*
45-54	6	*	*	*	*
55-64	-	*	*	*	*
65-74	-	*	±	*	*
75-84	-	*	±	*	*
85+	-	*	±	*	*
Prefer not to say	-	*	±	*	*
Are you?					
Male?	-	*	*	*	*
Female?	7	*	*	*	*
Other	-	*	*	*	*
Prefer not to say	-	*	*	*	*

		Question 5 – Do you agree or disagree that this reason could give under 18-year-olds the chance to use school transport? A young person may not get transport if their parent or carer have other reasons to use the family car.			
	Base	Agree	Not sure	Disagree	Don't know
Total	7	1	3	3	-
Do any children or young people aged up to 18 years old live in your household?					
Yes	7	*	*	*	*
No - no-one under 16 years old live in my household.	-	*	*	±	±
Prefer not to say	-	*	*	*	*
Do any of the children or young people in your household currently use Hampshire County Council's school transport?					
Yes - they get school transport for free	3	*	*	*	*
Yes - they pay for school transport	1	*	*	±	±
No	3	*	*	*	*
Prefer not to say	-	*	*	*	*
Do any children or young people in your household have:					
Special Education Needs	4	*	*	*	±
A disability, illness or problem that makes it difficult for them to walk.	2	*	*	±	±
None of the above	1	*	*	*	*
Prefer not to say	-	*	*	*	*
Do you know the total income of your household?					
Yes	1	*	*	*	*
I do not know	1	*	*	*	*
Prefer not to say	5	*	*	*	*