

# Homelessness Support Services: Implementation of changes to Social Inclusion services

## HASC Update

15<sup>th</sup> January 2020

# Background

## Outcome of the review of Homelessness Support Services (social inclusion services) agreed by the Executive Member for Adult Social Care and Health in December 2018:

- Savings of £1.8m achieved through reducing services for those with less critical needs
- £2.4million investment in support services for the most vulnerable homeless people who are rough sleeping or at risk of rough sleeping
- Commitment to a collaborative approach to commissioning and service development
- Changes to be made 1<sup>st</sup> August 2019

# Context

- County Council funded supported accommodation and community support for people who are homeless or at risk of homelessness
- Reviewed as part of the Council's Transformation to 2019 programme
- Non-statutory services for the County Council but a recognition that people using services may have eligible needs under the Care Act 2014
- Changes proposed took into account the enhanced statutory duties for the District and Borough Councils introduced by the Homelessness Reduction Act in 2018

# Service model

- Intensive 24/7 accommodation based services for people who are sleeping rough or at risk of sleeping rough
- Short term, targeted community support
- Enhanced prevention offer from District and Borough Councils (HRA)
- Support to enable people to use more mainstream services people at the earliest opportunity

# Implementation and Service Development

- 8 month transition period and co-production of service changes
- Robust partnerships and shared objectives with district council partners enabled a smooth transition and minimised impact for existing service users
- 9 districts are jointly funding services
- Adult social care assessments and strengthening of relationships with the sector
- Development of new initiatives

# Moving forward....

- Continue to monitor service impact
- Contracts have an option to extend by 12 months to March 2022 if required
- District funding confirmation
- Review of current services and outcomes
- Local partnerships